

# Annual Review of Commissioned Services to Adults with a Care and Support Need



# Headline population needs

- **The demand for social care services for people of the Vale of Glamorgan is increasing**
- **The Vale of Glamorgan has an ageing and growing population, with the largest growth in the Western Vale**
- **There is an increase in people with a complex range of needs choosing to receive care and support at home – either through domiciliary care or direct payments**
- **People are planning moves to care homes later in their ageing journey, and with a higher complexity of need.**
- **There is an increase in need for respite – particularly for people who have a complex range of health and social care needs**

# Market response to needs



- **There are 43 care homes & 53 domiciliary care providers that support adults with care and support needs across the Vale of Glamorgan**
  - **There are 4 internal care homes supporting older people across the region. There is a review underway to explore opportunities to broaden delivery**
  - **Waiting times for domiciliary care have reduce to 3 days, a maintained position since March 2024**
  - **Occupancy levels in residential and nursing homes remain high at 93% & 95% for residential and nursing homes.**
  - **The Approved Provider List was closed in Sept 2024 due to saturated capacity in the market for domiciliary care.**
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# Challenges



- **Increase expenditure to meet the needs of a growing, ageing population**
  - **Limited choice in provision for people with a range of complex health and social care needs**
  - **Reliance on the provider market to respond to the needs of people with a complex range of health and social care needs within the community**
  - **Many of the existing care homes are older buildings which require capital investment to meet the increased complexity in need**
  - **Some provider reliance on a migrant workforce with sponsorship arrangements**
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# Activity ahead



- **Review of Approved Provider List and Domiciliary contract to ensure sustainability and quality of services brokered for all adults requiring care and support**
- **Widen the reach of Your Choice in setting out standards of care and support and flexibility for people**
- **Increase the use of Direct Payments supporting people in the community and at home**
- **Review of internal care home provision to explore opportunities to broaden delivery**

# Questions

