

Meeting of:	Live Well Scrutiny Committee
Date of Meeting:	Tuesday, 17 March 2026
Relevant Scrutiny Committee:	Live Well Scrutiny Committee
Report Title:	Housing Support Grant Delivery Plan 2026-2029
Purpose of Report:	To consider the Housing Support Grant Delivery Plan 2026 - 2029 and refer to Cabinet for adoption.
Report Owner:	Trevor Baker, Director of Environment and Housing.
Responsible Officer:	Hedd Wyn John, Supporting People Co-ordinator.
Elected Member and Officer Consultation:	Matt Bowmer, Head of Finance/Section 151 Officer Committee Reports; Legal Services; Mike Ingram, Head of Housing and Building Services; Nick Jones, Operational Manager, Housing;
Policy Framework:	This report is consistent with the Policy Framework and Budget and is a matter for Executive decision by Cabinet.
<p>Executive Summary:</p> <ul style="list-style-type: none"> • The Housing Support Grant (HSG) Programme is the policy and funding framework for delivering housing related support to vulnerable people in different types of accommodation and across all tenures. It aims to deliver high quality and strategically planned housing-related support services that are cost effective, complement existing services and provide service users with the best possible outcomes. The HSG programme is also essential in assisting the local authority to fulfil its duties under the Housing (Wales) Act 2014, and the Vale of Glamorgan Council's Homelessness Prevention Strategy. • In accordance with the Welsh Government Guidance for the Housing Support Grant, all local authorities are required to develop a Local Delivery Plan and an annual Spend Plan for 2026-2027, both of which must be submitted to Welsh Government by 30th April 2026. • Welsh Government has announced an indicative HSG grant allocations of £5,971,179.00 for 2026-2027 representing an uplift of 3% and the HSG Delivery plan and accompanying HSG Spend plan have been produced based on this indicative allocation. • Welsh Government recently reiterated its commitment that all HSG services should pay staff at least the Real Living Wage. The Supporting People Team has recently completed budget 	

negotiations with support providers. By utilizing the HSG uplift and making efficiency savings, the SP Team has produced a balanced spend plan that ensures the Real Living Wage commitment is being met and all services are financially sustainable for the financial year 2026-2027.

- There are no direct resource implications to the Council associated with this report. All funding requirements identified for resourcing under the Housing Support Grant Programme, are financed through grant funding from Welsh Government.
- It is recommended that the Housing Support Grant Delivery Plan 2026-2029 and the accompanying Housing Support Grant Spend Plan 2026-2027, be considered by the Scrutiny Committee and referred to Cabinet for approval.

Recommendations

1. That the Scrutiny Committee considers the Housing Support Grant Delivery Plan 2026-2029 and refers its recommendations to Cabinet for approval.
2. That the Scrutiny Committee considers the Housing Support Grant Spend Plan 2026-2027 and refers its recommendations to Cabinet for approval.

Reasons for Recommendations

1. To ensure that the Council complies with the requirements of the Housing Support Grant (HSG) Guidance (Wales).
2. To ensure that the HSG Spend Plan 2026-2027 is submitted to Welsh Government in accordance with the Housing Support Grant (HSG) conditions.

1. Background

- 1.1 The Housing Support Grant (HSG) Programme is the policy and funding framework for delivering housing related support to vulnerable people in different types of accommodation and across all tenures.
- 1.2 The HSG is an amalgamation of three existing grants; the Supporting People Programme Grant, the Homelessness Prevention Grant and Rent Smart Wales Enforcement Grant.
- 1.3 The programme contributes to meeting the aims of 'Improving Lives and Communities - Homes in Wales' the National Housing Strategy and the ten-year Homelessness Plan, with a strong emphasis on the prevention of homelessness. It is also essential in assisting the local authority to fulfil its duties under the Housing (Wales) Act 2014, and the Vale of Glamorgan's Homelessness Prevention Strategy.
- 1.4 At a local level the programme takes forward several strategic aims, reflecting community safety, health and social care and wellbeing objectives. It aims to deliver high quality and strategically planned housing-related support services that are cost effective, complement existing services and provide service users with the best possible outcomes.
- 1.5 Welsh Government requires Local Authorities to produce a HSG Delivery Plan and submit a HSG Spend Plan on an annual basis.

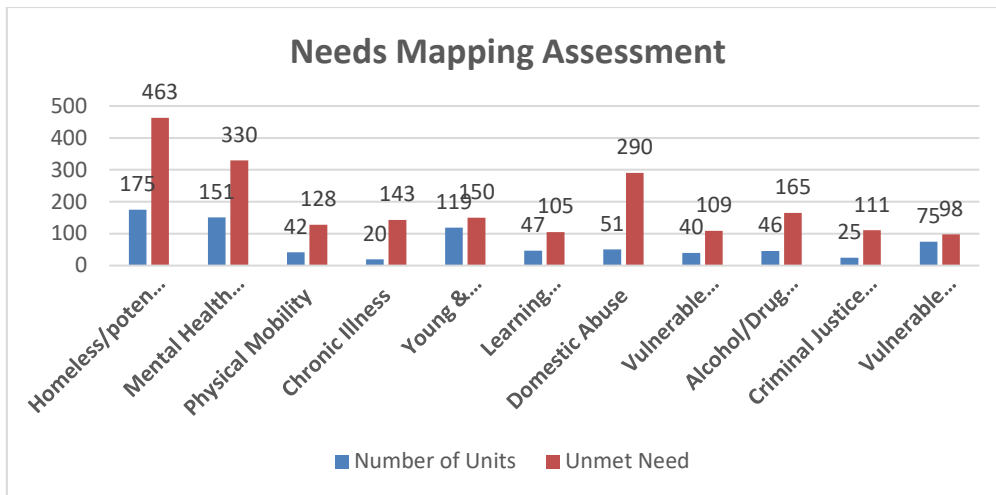
2. Key Issues for Consideration

- 2.1 Attached at Appendix 1 is a copy of the Housing Support Grant Delivery Plan 2026-2029.
- 2.2 Attached at Appendix 2 is a copy of the HSG Spend Plan 2026-2027.

- 2.3** The Local Authority has received the indicative allocation of £5,971,179.00 for the 2026-2027 period, which represents an uplift of 3%.
- 2.4** Welsh Government recently reiterated the commitment that all HSG services should pay staff at least the Real Living Wage (RLW). During the last 12 months, the Real Living Wage has increased by 6.7% and several support providers required significant budget uplifts to have the funds necessary to fulfil the RLW commitment.
- 2.5** The Supporting People Team has completed budget negotiations with support providers, and the total uplifts required to fulfil the RLW commitment amounted to approximately £250,000, which equates to around 4% of the annual budget.
- 2.6** Through a combination of utilising the 3% uplift and by making efficiency savings such as reconfiguring existing floating support contracts that are operating below capacity, it has been possible to reach a balanced spend plan for 2026-2027. (Appendix 2).

The decisions were made based on financial modelling, meetings with providers, needs mapping information and service reviews. The analysis and approach taken is outlined in the HSG Delivery Plan attached at Appendix 1.

- 2.7** Work will continue to identify savings going forward to meet gaps in service, address the additional pressures created by the recent period of high inflation, and to protect against future potential cuts to the grant.
- 2.8** In addition to addressing the approach to any budget pressures, the HSG Delivery Plan outlines the evidence collected on the support needs of vulnerable people in 2025 and the existing services being delivered, to evidence their continuation and the decisions on new service priorities for development.
- 2.9** An assessment of the support needs of all individuals who have contacted the Housing team and other voluntary and statutory sector agencies in 2025, has been undertaken and through this 'self-assessment' process, the issue most people identified as a need, was homeless/potentially homeless followed by mental health.
- 2.10** The needs mapping reflects the service delivery priorities, namely to: Maximise the capacity of existing floating support, supported accommodation and drop-in support services to meet demand levels. Reconfigure existing services to work in new ways to help deliver new strategic priorities. Expand the capacity of the existing Young People's supported accommodation to allow more young people to be supported.
- 2.11** The following graph compares the data on clients' needs identified in 2025, compared to the supply of services funded through the HSG Programme.



3. How do proposals evidence the Five Ways of Working and contribute to our Well-being Objectives?

- 3.1 Looking to the long term - the Housing Support Grant Programme supports vulnerable people to attain the life skills required to maintain their home, integrate into the community and to live independently in the long term.
- 3.2 Taking an integrated approach - local service decisions are made by the Supporting People Planning Group which includes representatives from Housing, Social Services, Health and the Probation Service. In addition, consultation is carried out with managers of providers of services, front line workers and people who have lived experience of our services.
- 3.3 Involving the population in decisions - not only are the needs of service users monitored to ensure that the correct services are delivered to meet their individual needs, but feedback is collated from them during each service review to inform service improvement and future commissioning decisions. In addition, each service provider is required to work with the service user to enable them to solve problems themselves in the future. A key message delivered by the Housing Support Grant programme is "doing with" rather than "doing for" to reduce dependency on services and enable the service user to live independently in the future.
- 3.4 Working in a collaborative way - the Housing Support Grant Programme places collaboration and coproduction at the core and these principles are monitored on a local, regional and national level through regular service reviews.
- 3.5 Understanding the root causes of issues and preventing them - the Supporting People Team is required to collect needs data on clients on an annual basis to inform service commissioning and delivery.

4. Climate Change and Nature Implications

- 4.1 There are no implications for climate change and nature to consider.

5. Resources and Legal Considerations

Financial

- 5.1 There are no direct resource implications to the Council associated with this report. All funding requirement identified for resourcing under the Housing Support Grant Programme is financed through grant funding from Welsh Government. The HSG spend plan for 2026-2027 is attached at Appendix 2.
- 5.2 It should be noted that the Council has not developed an exit strategy for Housing Support Grant funded services, as the effect of a total loss of funding from Welsh Government would affect support services throughout Wales, leading to the closure or severe restrictions to the services of voluntary support organisations that are funded in this way. This is an unlikely scenario given that Supporting People, which makes up the substantial part of the Housing Support Grant was introduced in 2003 and the number of people requiring the services is continuing to increase across Wales. It is expected that this trend will continue in the future following the introduction of the changes to the Homelessness Legislation in 2026.

Employment

- 5.3 There is also a requirement on the Supporting People Team within the Council to ensure that all projects remain strategically relevant and reconfigure them if they are no longer required. In addition, the projects are monitored by the Team to ensure that they continue to provide suitable value for money support to vulnerable people, including where appropriate assistance into training and employment.

Legal (Including Equalities)

- 5.4 The development and publication of the Housing Support Grant Delivery Plan is a requirement of Welsh Government, to comply within the Housing Support Grant Guidance (Wales).

6. Appendices

Appendix 1 - HSG Delivery Plan 2026- 2029

Appendix 2 - HSG Spend Plan 2026-2027



Vale of Glamorgan Council



Housing Support Grant Delivery Plan 2026-2029

**Housing Support Grant (HSG) Delivery Plan
2026-2029**

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1. Introduction

The Vale of Glamorgan Housing Support Grant Delivery Plan outlines the need for housing related support funded by the Housing Support Grant (HSG) in the Vale of Glamorgan from 2026-2029.

The HSG is an amalgamation of three existing grants; the Supporting People Programme Grant, the Homelessness Prevention Grant and Rent Smart Wales Enforcement Grant.

Welsh Government has notified the Vale of Glamorgan Council of a grant award for the HSG budget of £5,971,179.00 for the financial years 2026-2027. This represents a 3% increase over the 2025/2026 budget.

The HSG is an early intervention grant programme to support activity, which prevents people from becoming homeless, stabilises their housing situation, or helps potentially homeless people to find and keep accommodation. The HSG does not fund the statutory duty on local authorities to prevent homelessness, instead HSG funded services augment, complement and support the statutory service to ensure that the overall offer authorities provide helps people into the right homes with the right support to succeed. It supports vulnerable people to address the, sometimes multiple, problems they face, such as debt, employment, tenancy management, substance misuse, violence against women, domestic abuse and sexual violence, and mental health issues. Support is person centred, aimed at supporting people to secure and maintain sustainable housing by addressing their needs and working with them to develop the skills needed to maintain a tenancy.

At the core of the HSG is the prevention of homelessness, as such the HSG Delivery Plan will work to meet the strategic priorities set out in the Housing Support Programme Strategy. This will be achieved by:

- Maximising the capacity of existing floating support, supported accommodation and drop-in support services to meet demand levels.
- Reconfiguring existing services to work in new ways to help deliver new strategic priorities.
- Expanding the capacity of the existing Young People's supported accommodation to allow more young people to be supported.

The Vale of Glamorgan HSG Delivery Plan is based upon a comprehensive needs mapping process which involves collecting data from the Housing Solutions Team, Support Providers, and a range of stakeholders.

2. Needs assessment

Local authorities are required to undertake a comprehensive needs assessment every four years, with a light touch review every two years to inform development of their HSP Strategy as set out in the HSG Guidance issued by Welsh Government.

This needs assessment also informs the three-year HSG Delivery Plan and the needs identified in this assessment sets the response outlined in the Commissioning Plan (section 5).

2a Needs assessment process

In 2024 the Supporting People updated its Housing Related Support (HRS) referral Form. This form is used by all agencies referring into the scheme including Housing Associations, Voluntary Sector Groups, the Local Health Board, Probation and internal services. This single assessment form was introduced in order that needs can be more easily identified and duplication is reduced for both the client and the services that provide support.

The needs assessment information can be broken down into area specific support needs so that if new funding should become available, services can be developed in the areas showing most need. In addition, providers have been approached to suggest ideas for “off the shelf” project proposals as required by the new guidance. These are projects that can be commissioned at short notice if funding becomes available. However, they will need to be strategically relevant and will be subject to approval via the traditional planning processes.

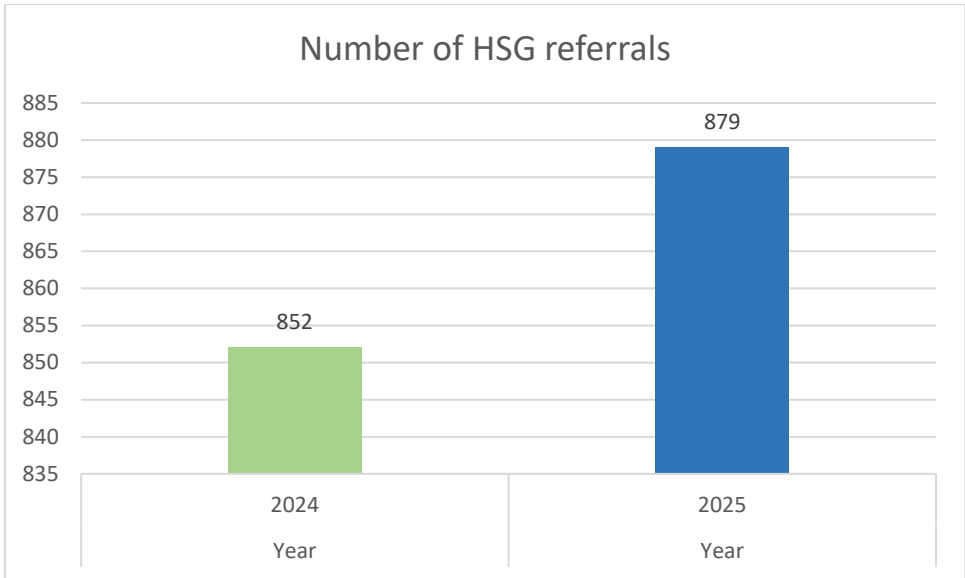
We are seeing an increase in demand on homelessness and support services, and this is likely to continue as more people face financial hardship particularly with current high levels of energy costs and other inflationary pressures.

Identifying Gaps in Services

By combining the data collected over the last year and the additional information provided by the Housing Solutions statistics with the existing supply of services, a picture of the gaps in services emerge. These findings are presented to the core members of the Local Planning Group in the Vale of Glamorgan who determine the future local service priorities for development.

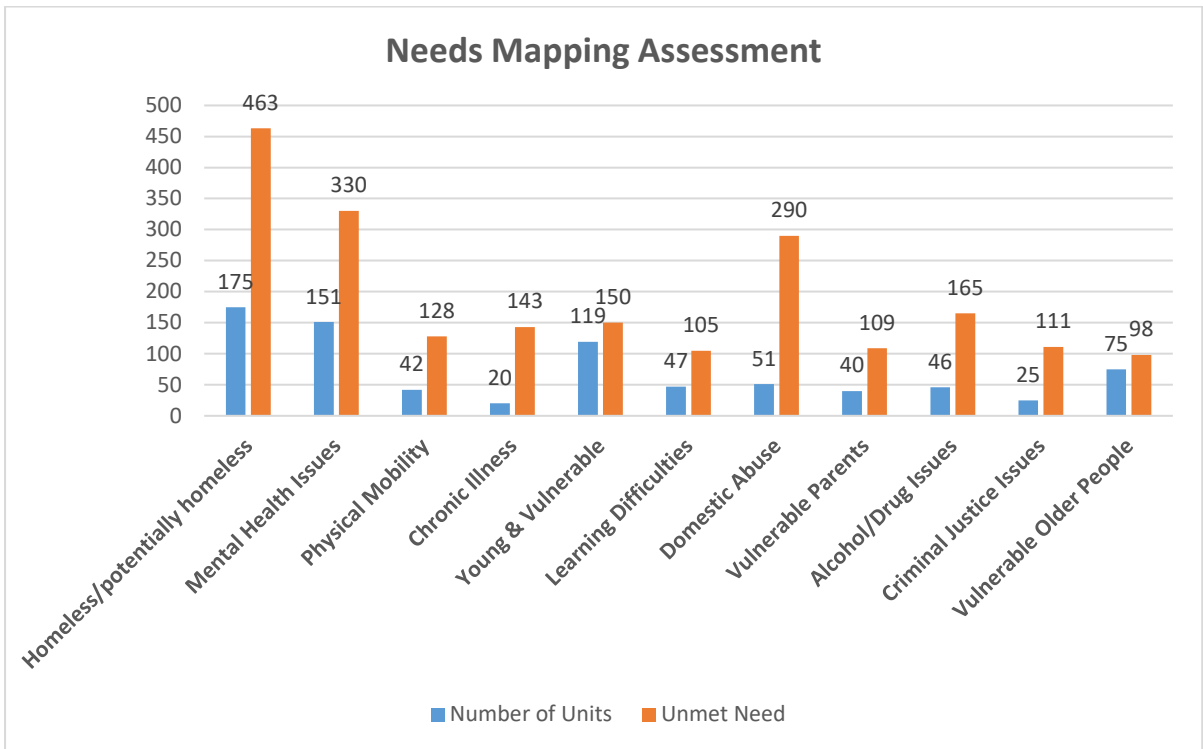
2b Key findings

The level of demand for support between 2024 and 2025 remains similar as the chart below illustrates:



The total numbers of referrals made to the Supporting People in 2025 remains similar to previous year with a 3% increase in referrals. This reflects the experiences of frontline support staff at the Drop-in service where demand for support has remained consistently high in recent years. Consequently, this has generated more referrals to the Supporting People Team than in previous years.

The needs mapping process broken down into client groups indicated the current unmet need based on comparing demand with the number of units is displayed in the chart below:



The three highest areas of unmet identified in the are:

- Homeless or Potentially Homeless

- Mental Health
- Domestic Abuse
(see annex B for more needs data)

The high demand for support from people who are homeless or at risk of homelessness reflects the continued pressure on homelessness services and the numbers who presented to the Vale of Glamorgan Housing Solutions team gives an indication of this.

For example, the latest annual statistics from 2024-2025 indicates in the Vale of Glamorgan 405 households were accepted as homeless under Section 73 in 2024-2025 and in the same period, 207 households were accepted as homeless and in priority need under Section 75 and 234 households were provided with homelessness prevention assistance under Section 66. This compares with official statistics from the previous year 2023-24 which indicates that 303 households were accepted as homeless under Section 73, 216 households were accepted as homeless and in priority need under Section 75 and 243 households were provided with prevention assistance under section 66.

The high demand from people presenting with Mental Health reflects a trend observed by the National Survey for Wales which shows that average mental wellbeing scores in Wales have been in decline since 2016-17, and for the latest available data (2024-2025) average mental wellbeing scores in Wales remain near the low point which was recorded in 2022-2023. This corresponds with data recently released by the Welsh Government which indicates that the total number of prescriptions for anti-depressants reached a record high of 7.3 million in 2024-2025.

The needs data indicates that the numbers presenting with Domestic Abuse issues have increased in recent years which corresponds with the increased number of people accessing in Domestic abuse drop-in service in the Vale. This reflects a national trend across England and Wales where an increase in victims reporting domestic abuse was recorded by the Office for National statistics in the 2025 Crime Survey.

3. Delivery priorities

The Supporting People Team has the following HSG priorities:

- HSG Priority One: Maximise access to floating support services
- HSG Priority Two: Maximise access to Drop-in support services
- HSG priority Three: Maximise access to temporary supported accommodation
- HSG Priority Four: Maximise access to alarm services which helps enable vulnerable people to live independently in their own homes
- HSG Priority Five: To ensure the Supporting People Gateway is efficient, effective, and accessible to all.

These five HSG priorities will contribute towards the following priorities contained in the Vale of Glamorgan Housing Support Programme Strategy:

- HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness.
- HSP Priority 3: Strengthen and expand access to mental health support services.
- HSP Priority 4: Increase Access to the Private Rented Sector
- HSP Priority 5: Support the most vulnerable to sustain their tenancy and integrate into the community
- HSP Priority 6: Increase the supply of permanent and temporary accommodation

Spend Plan 2025-2026

Project Type	Number of Units	Spend against Project Type
Private Rented Sector Access Schemes	267	£130,500
Mediation Service	85	£134,489
Daytime Drop-in Service	300	£416,692.86
Enforcement, investigation or compliance with housing legislation	-	£9,522.52
Floating Support – VAWDASV	33	£238,640.68
Floating Support – Learning Disability	20	£106,018.75
Floating Support – Mental Health	100	£513,220.25
Floating Support – Substance Misuse and/or Alcohol Issues	37	£282,422.65
Floating Support – Ex-offenders	7	£51,778.46
Floating Support – Young People	101	£215,928.48
Floating Support – Older People	60	£182,284.77
Floating Support - Generic	203	£101,3858.03
Floating Support - Other	40	£218,020.06
Temp Supported Accommodation – Learning Disability	26	£148,790.93
Temp Supported Accommodation – Mental Health	18	£416,803.57
Temp Supported Accommodation – Substance Misuse and/or Alcohol Issues (dry accommodation)	9	£86,164.81
Temp Supported Accommodation – Ex-offenders	18	£170,354.11
Temp Supported Accommodation – Young People	22	£ 763,115.34
Temp Supported Accommodation – Generic Intensive Needs	10	£447,294.98
Alarm Services	2,402	£176,105.94
Refuges - Female	5	£112,000
Refuges - Other	6	£ 50,208.88
Target Hardening Equipment	40	£30,000.00
Non-statutory HSG funded posts	2	£21,963.92
Other - General	-	£35,000
Total	3811	£5,971,179.00

1. Private Rented Sector (PRS) Access Scheme

- HSP Priority 4: Increase Access to the Private Rented Sector
- HSG Priority 1: Maximise Access to Floating Support Services
- This funding will continue with the PRS service to help people on the Vale Assisted Tenancy Scheme (VATS) maintain their tenancies.

2. Emergency Accommodation Provision
 - HSP Priority 6: Increase the supply of permanent and temporary accommodation
 - This funding will continue for Emergency accommodation in Penarth.
3. Mediation Services
 - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness.
 - This funding will continue to the fund mediation service to help enable families to stay together and prevent homelessness.
4. Day-time Drop-in Service
 - HSP Priority 5: Support the most vulnerable to sustain their tenancy and integrate into the community
 - HSG Priority 2: Maximise access to Drop-in Support Services
 - This funding will continue to fund the Vale One Stop Shop Drop-in Service to help people maintain their tenancies
5. Enforcement, investigation or compliance with housing legislation
 - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness
 - This funding for Rent Smart Wales will ensure landlords comply with housing legislation.
6. Activities designed to promote and publicise compliance with housing legislation
 - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness
 - This funding will continue to promote and publicise compliance with housing legislation.
7. Floating Support – VAWDASV
 - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness
 - HSG Priority 1: Increase Access to Floating Support Services
 - This funding will continue to fund housing support for victims for domestic abuse and sexual violence.
8. Floating Support – Learning disability
 - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness
 - HSG Priority 1: Increase Access to Floating Support Services
 - This funding is for the Esgyn service which provides support for people with Learning disabilities.
9. Floating Support – Mental Health
 - HSP Priority 3: Strengthen and expand access to mental health support services
 - HSG Priority 1: Increase Access to Floating Support Services
 - This funding is for several mental health floating support services.

10. Floating Support – Substance Misuse and/or Alcohol Issues
 - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness
 - HSG Priority 1: Increase Access to Floating Support Services
 - This funding is for floating support for the Ffynnon project for people with substance misuse and alcohol issues.

11. Floating Support – Ex-offenders
 - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness
 - HSG Priority 1: Increase Access to Floating Support Services
 - This funding is for the Holton Road criminal justice floating support service.

12. Floating Support – Young People
 - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness
 - HSG Priority 1: Increase Access to Floating Support Services
 - This funding is for the TESS 7 and Tom Holmes Young People’s floating support services.

13. Floating Support – Older People
 - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness
 - HSG Priority 1: Increase Access to Floating Support Services
 - This funding is for the Golau Caredig floating support service and Croeso Pawb service.

14. Floating Support – Generic
 - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness
 - HSG Priority 1: Increase Access to Floating Support Services
 - This fund is for several generic floating support contracts.

15. Floating Support – Other
 - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness
 - HSG Priority 1: Increase Access to Floating Support Services
 - This fund for the Teulu project which provides support to families with support needs.

16. Temp Supported Accommodation – Learning Disability
 - HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness
 - HSG Priority 3: Increase access to Temporary Supported Accommodation
 - This funding is for the new Learning Disability supported accommodation.

17. Temp Supported Accommodation – Mental Health

- HSP Priority 3: Strengthen and expand access to mental health support services
 - HSG Priority 3: Increase access to Temporary Supported Accommodation
 - This funding is for the new 24hour Mental Health Supported Accommodation
18. Temp Supported Accommodation – Substance Misuse and/or Alcohol Issues (dry accommodation)
- HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness
 - HSG Priority 3: Increase access to Temporary Supported Accommodation
 - This funding is for the Croes Ffin substance misuse supported accommodation project.
19. Temp Supported Accommodation – Ex-offenders
- HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness
 - HSG Priority 3: Increase access to Temporary Supported Accommodation
 - This funding is for the Holton Road criminal justice supported accommodation
20. Temp Supported Accommodation – Young People
- HSP Priority 1: Provide a robust, targeted prevention service to prevent homelessness and tackle the main causes of homelessness
 - HSG Priority 3: Increase access to Temporary Supported Accommodation
 - This funding for our Ty John Rowley, Ty'r Fro & Ty Newydd young people's supported accommodation projects.
21. Temp Supported Accommodation – Other
- HSP Priority 5: Support the most vulnerable to sustain their tenancy and integrate into the community
 - HSG Priority 3: Increase access to Temporary Supported Accommodation
 - This funding is for the new complex needs hostel supported accommodation project.
22. Alarm Services
- HSP Priority 5: Support the most vulnerable to sustain their tenancy and integrate into the community
 - HSG Priority 4: To maintain access to alarm services which supports vulnerable people to live independently in their own homes
 - This funding is for a range emergency alarm services for vulnerable older people at risk of slips, trips or falls.
23. Refuges – Female
- HSP Priority 5: Support the most vulnerable to sustain their tenancy and integrate into the community
 - HSG Priority 3: Increase access to Temporary Supported Accommodation

- This funding is for the refuge which provides temporary supported accommodation for victims of domestic abuse.

24. Refuges – Other

- HSP Priority 5: Support the most vulnerable to sustain their tenancy and integrate into the community
- HSG Priority 3: Increase access to Temporary Supported Accommodation
- This funding is for the gender neutral dispersed supported accommodation.

25. Non-statutory HSG funded posts

- HSP Priority 5: Support the most vulnerable to sustain their tenancy and integrate into the community
- HSG Priority 1: Increase Access to Floating Support Services
- This funding is for a support role to work with housing solutions clients, to support them through the application process, assess their support needs. Plus, funding for a Mental Health link worker to identify housing solutions clients with MH needs, advise colleagues on how this will impact their housing situation and sign post clients to relevant agencies.

26. Other – General

- HSP Priority 5: Support the most vulnerable to sustain their tenancy and integrate into the community
- HSG Priority 5: To ensure the Supporting People Gateway is efficient, effective, and accessible to all.
- This funding is for the Supporting People Gateway officer and the daily running of the Gateway Service.

4. Stakeholder engagement

1) The Supporting People Local Planning Group

The core members continue to meet to examine the needs data once it is collated.

The core members of the Supporting Planning Group are:

- Operational Manager Public Sector Housing (Chair)
- Operational Manager, Mental Health Services
- Operational Manager Public Health Wales
- Operational Manager Social Services
- Vale Manager, South Wales Area National Probation Service
- Vale Locality Lead Nurse, Cardiff and Vale University Health Board
- Voluntary Sector Representative

2) Consultation

As a Local Authority we recognise that in order to ensure any services being developed are fit for purpose a coproduction approach is essential. We therefore carry out consultation on a regular basis and through a variety of formats to capture as much information from our clients and stakeholders as possible.

3) The Supporting People Liaison Group

This is a forum for all Supporting People stakeholders and allows for the exchange of information and for all stakeholders to participate in the planning process. Meetings take place quarterly. This is an inclusive forum, to which service users are also invited. All stakeholders have the opportunity to suggest ideas and provide feedback to the Supporting People Team during each SPLG meeting.

4) Service User Consultation

The Supporting People Team has developed the Service User Consultation Framework was developed and the following procedures were introduced:

- At least 20% of both existing and former service users are interviewed as part of each service review (10% in alarm services).
- Posters and leaflets are available and circulated to service users to advise them how to contact and provide feedback to the Supporting People Team, if they wish.

- The Supporting People Team attends all support provider participation events, with a stall. A questionnaire is used to gather service user feedback.
- An annual Supporting People Newsletter is circulated to all providers and given to service users.
- A web-based service user questionnaire is available on the Vale of Glamorgan Council's website for completion. Paper copies of the questionnaire are provided to service users that lack digital access. This questionnaire is circulated annually.
- All support providers must provide an annual Service User Participation report detailing how service user views are gathered, the impact on the service, and how feedback is provided to the service users.
- Housing Solutions client satisfaction survey is completed to ensure the customer remains at the centre of the service and their care remains excellent.
- The Supporting People Team monitors service user feedback that's made directly to support providers.

The Regional Collaborative Committee also developed a Regional Service User Participation Framework which has been implemented by the Supporting People Team. The findings continued to reflect the position outlined above.

During 2025 we held multiple consultation events. One was aimed at managers of HSG funded services and other stakeholders. The other event was aimed at front line staff and service users. Both events were well attended and gave us a wealth of information to use in future service development. The main messages from the events were that "drop in" support services were very popular as service users can get support at the point they need it rather than spend time on a waiting list and that service users felt there is a need for more supported accommodation as the waiting time for a space in supported accommodation can be lengthy.

2025 Annual Stakeholder Survey

In the wake of the Covid-19 pandemic and the significant changes it has brought to society and the environment of support it was decided that an online stakeholder survey should be carried out with stakeholders and service users to gather their views on the shape of the future of housing related support services in the Vale of Glamorgan

In April 2025 the latest annual stakeholder survey was launched, and all stakeholders and service users were invited to take part. Due to potential barriers linked with digital participation support providers across the Vale were asked to support service users to take part in the consultation process where support was required.

As part of the consultation Participants were asked a range of questions about housing related support services including the following:

- what they felt about the existing provision of support services

- What they felt about the waiting list length for floating support
- What they felt about the waiting list length for supported accommodation
- whether existing services needed improving
- whether they felt there were any gaps in existing services
- if responders had any ideas or suggestions for new services
- if responders had any ideas ways to improve existing services.

Summary of feedback:

- **83% of responders felt that the wait time on the list to access floating support services was satisfactory.**

Comments included:

“I didn’t have to wait very long for support”

“There needs to be more support for people with learning difficulties”

“More MH [mental health] services are needed”

- **76% of responders felt that the wait time on the waiting list to access supported accommodation was too long.**

Comments included:

“More supported accommodation is needed for people; it can take months waiting to get a place.”

“There isn’t enough refuge space, [it] is often full and you have to go out of county.”

“More self-contained flats are needed in young people’s [supported] accommodation, it can be hard sharing a bathroom with other teenagers.”

- **90% of responders were happy with the speed that the Drop-services were able to respond**

Comments included:

“The One Stop Shop is great because I can walk straight in during the week.”

“I like that I can speak to someone without having to wait.”

“I phoned for help with my homes4u application and they gave me an appointment that same day.”

When asked about gaps in services and for ideas to improve services the dominant themes from participants were:

- The need for more supported accommodation was a common theme, with the length of time spent on waiting list raised as an issue.
- The need for more Refuge capacity in the Vale was another frequent suggestion.

- The reliance on shared accommodation for young people’s supported accommodation was an area highlighted for improvement; several responses indicated a preference for self-contained supported accommodation.

5. Commissioning Plan

Retendering Existing Services:

As stated in Cabinet Minutes C111 – 2nd October 2025 the Supporting People Team has several housing related support contracts which are due to expire soon. In accordance with UK procurement rules and the Vale of Glamorgan Council’s procurement policy all contracts need to be retendered by going out to market.

In all these cases each new contract will be advertised on the sell2wales website for a minimum of 30 days and a fair and robust tendering process will take place overseen by the Supporting People Coordinator and Ardal. In all cases an open tendering process will be used which will require all providers to pass the standard Vale of Glamorgan council pre-qualification questionnaire (PSQ), provide a written submission with answers to questions set by the Supporting People Commissioning Panel and attend an interview process with the Supporting People Commissioning Panel and a representative from Ardal. Where the value of a contract exceeds £350,000 under Council standing orders the Supporting People Team will need delegated authority from Cabinet to enter new contracts following the successful conclusion of these tendering exercises.

The following contracts are due to be retendered in the next year:

Name:	Young Person’s Service
Expiration date:	31/03/2026
Duration:	3 years including option for two 1-year extensions
Value:	Up to maximum of £2,042,000 (over 5 years)
Type of service:	Supported accommodation and floating support service
Description:	This service provides 12 units of housing-related support service to be delivered for young and vulnerable clients between the ages of 16 and 25 in shared temporary accommodation. The service covers young people who are care leavers, at risk of homelessness or criminal offending. The service also provides 12 units of floating support to young people aged 16-25

Name:	Mental Health Service
Expiration date:	31/03/2026
Duration:	3 years including option for two 1-year extensions
Value:	Up to a maximum of £1,443,500.00 (over 5 years)
Type of service:	Supported accommodation and floating support
Description:	The service provides 11 units of supported accommodation for people experiencing mental health issues aimed at maximising service users ability to live independently. The service also provides 6 units of dispersed accommodation for people experiencing mental health issues and the service provides 12 units of floating support to people living in their own homes.

Name:	TESS 5
Expiration date:	31/07/2026
Duration:	3 years including option for two 1-year extensions
Value:	Maximum value up to £1,302,500.00 (over 5 years)
Type of service:	Floating support service
Description:	This is a 50 unit floating support service aimed at providing housing related support to people experiencing mental health issues with the aim at maximising their independent living skills in order to prevent homelessness.

Name:	TESS 7
Expiration date:	31/07/2026
Duration:	3 years including option for two 1-year extensions
Value:	Maximum value up to £770,000.00 (over 5 years)

Type of service:	Floating support service
Description:	This is a 25-unit floating support service aimed at providing housing related support to young and vulnerable people aged 16-25 who are at risk of homelessness.

Name:	VAWDASV
Expiration date:	31/07/2026
Duration:	3 years including option for two 1-year extensions
Value:	Maximum value up to £1,775,000.00 (over 5 years)
Type of service:	Floating Support & Refuge service
Description:	This service provides 5 units of refuge space and 40 units of floating support to victims of domestic abuse and/or sexual violence.

Name:	Teulu service
Expiration date:	31/08/2026
Value:	Maximum value up to £1,125,000.00 (over 5 years)
Type of service:	Dispersed supported accommodation and floating support service
Description:	This service provides 6 units of dispersed supported accommodation and 34 units of floating support to families with support needs.

Name:	Newlands and TESS 6
Expiration date:	31/08/2026
Value:	Maximum value of up to £ £1,015,000.00 (over 5 years)

Type of service:	Floating support service
Description:	This service provides 33 units housing related floating support to service users accessing the Newlands Centre in Barry and floating support people for people with substance misuse living in the community across the Vale of Glamorgan.

Name:	ITESS
Expiration date:	14/09/2026
Value:	Maximum value of up to £2,925,000.00 (over 5 years)
Type of service:	Floating support service
Description:	98 units service that delivers housing related floating support for people who are homeless or at risk of homelessness.

Name:	TESS 1 & 2
Expiration date:	14/09/2026
Duration:	3 years including option for two 1-year extensions
Value:	Maximum value up to £2,325,000.00 (over 5 years)
Type of service:	Floating support service
Description:	82-unit floating support service aimed at providing housing related to people who are homeless or at risk of homelessness. The service also delivers crisis support which aims to respond to referrals within 1 working day.

Reconfiguring Services:

Welsh Government recently reiterated the commitment that all HSG services Welsh Government recently reiterated the commitment that all HSG services should pay staff at least the Real Living Wage. During the last 12 months the Real Living Wage has increased by 6.7% and several support providers required significant budget uplifts to have the funds necessary to fulfil the RLW commitment.

The Supporting People Team has completed budget negotiations with support providers, and the total uplifts required to fulfil the RLW commitment amounted to approximately £250,000, which equates to 4% of the annual budget. The 2% budget uplift from Welsh Government on its own is insufficient to provide all the funds necessary to ensure the RLW commitment is met.

Following reviews of existing support services, the Supporting People Team has identified that some floating support contracts have been operating below full capacity. This is a consequence of the success of Drop-in support services which has reduced some of the demand for floating support services.

The Supporting People Team has identified that by reconfiguring the existing TESS1&2 and ITESS floating support services into a combined service along with a reduction of units by 10%, this would deliver an annual saving of up to £100,000 with the public receiving no overall reduction in support. This approach was taken based on financial modelling, meetings with providers, needs mapping information and service reviews. The planned reconfiguration is due to commence in September 2026.

6. Equalities

An Equalities Impact Assessment is carried out whenever a new service is in the early stages of being developed or when there are any planned changes to the way an existing service is to be delivered, or if there are changes planned to which services the Supporting People Team will continue to offer. Each service that's currently in commission or is planned to be commissioned in future is intended to ensure that access to support service is fully inclusive and support will continue to be equally available to people that are covered by the protected characteristics that are set out in the Equality Act 2010.

The proposals contained in this delivery plan have undergone an Equalities Impact Assessment, and frontline support services are being protected and will remain fully inclusive, there are no adverse equalities impact contained within.



ANNEXE A: HSG SPEND PLAN 2026-2027

Local Authority HSG Spend Plan 2026/27

Regional Collaborative Committee:		The Vale & Cardiff					
Local Authority:		The Vale of Glamorgan					
HSG Annual Allocation:		5,971,179.00					
Project Type	Project Type Breakdown	Client Units	Total HSG spend against Project Type	Spend per Unit	Local Authority contribution	Priority Reference No	Notes (brief explanation of spend - provider/number of projects/uplifts)
		Numbers	£	£	£	Text	Text
PRS Access Schemes	TOTAL	267	130500.00	489	0.00	HSG Priority 1	Support scheme for Pobl Private rented sector. Project due to be retendered. No uplift provided
Rapid rehousing/Housing Led Services	Housing Led	0	0.00	0	0.00	N/A	N/A
	Housing First (accredited)	0	0.00	0	0.00	N/A	N/A
	Housing First (not accredited)	0	0.00	0	0.00	N/A	N/A
	TOTAL	0	0.00	0	0.00		
(Support in) Emergency /Temporary Accommodation	General	0	0.00	0	0.00	N/A	N/A
	Specific 'dry' accommodation	0	0.00	0	0.00	N/A	N/A
	Specific 'wet' accommodation	0	0.00	0	0.00	N/A	N/A
	TOTAL	0	0.00	0	0.00		
Rough Sleeper Assertive Outreach services	TOTAL	0	0.00	0	0.00	N/A	N/A
Mediation services	Landlord	0	0.00	0	0.00	N/A	N/A
	Family	85	134489.00	1,582	0.00	HSG Priority 1	Funding for the Llamau family mediation service. Uplift provided.
	TOTAL	85	134,489.00	0	0.00		
Daytime drop in services	TOTAL	300	416,892.86	1,389	0.00	HSG Priority 2	Funding for the Pobl one stop shop drop-in support service & Penarth Home Access. Uplifts provided.
Enforcement, investigation or compliance with housing legislation	TOTAL	0	9,522.52	0	0.00	N/A	This funding is for rent smart wales.
Activities designed to promote and publicise compliance with housing legislation	TOTAL	0	0.00	0	0.00	N/A	N/A
Floating Support services (in own home)	VAWDASV	33	238,640.68	7,232	8,989.75	HSG Priority 1	This funding is to continue the VAWDASV floating service, uplift provided. 8.9K PCC contribution
	Learning disability	20	106,018.75	5,301	0.00	HSG Priority 1	This funding is to continue the
	Physical disability	0	0.00	0	0.00	N/A	N/A
	Mental health	100	513,220.25	5,132	0.00	HSG Priority 1	Funding to continue existing MH
	Substance misuse and/or alcohol issues	37	282,422.65	7,633	0.00	HSG Priority 1	This funding is to continue the Llamau
	Ex-offenders	7	51,778.46	7,397	0.00	HSG Priority 1	This funding is to continue the
	Young people	101	215,928.48	2,138	0.00	HSG Priority 1	This funding for Llamau TESS 6 & Tom
	Refugees	0	0.00	0	0.00	N/A	N/A
	Older people	60	182,284.77	3,038	0.00	HSG Priority 1	This funding is to continue our Hafod
	Gypsy and travellers	0	0.00	0	0.00	N/A	N/A
	Generic	203	1,013,858.03	4,994	0.00	HSG Priority 1	Funding to continue with generic
	Other	40	218,020.07	5,451	0.00	HSG Priority 1	This funding is to continue our Hafod
	TOTAL	601	2,822,172.14	8,989.75			
Short-Term Supported Accommodation	Learning disability	26	148,790.93	5,723	0.00	HSG Priority 2	Funding to continue the LD service. VoGC Shared Lives.
	Physical disability	0	0.00	0	0.00	N/A	N/A
	Mental health	18	416,803.57	23,156	0.00	HSG Priority 2	Funding to continue our 3 Platform mental health supported accommodation services. Uplift provided.
	Substance misuse and/or alcohol issues (Wet accommodation)	0	0.00	0	0.00	N/A	N/A
	Substance misuse and/or alcohol issues (Dry accommodation)	9	86,164.81	9,574	0.00	HSG Priority 2	This funding is for our Wallich Croes Ffin project which is jointly commissioned with Cardiff. Uplift provided.
	Ex-offenders	18	170,354.11	9,464	0.00	HSG Priority 2	This service is for our Pobl ex offenders projects based at Holton Road. Uplift provided.
	Young people	22	763,115.34	34,687	0.00	HSG Priority 2	Funding for Llamau YP supported housing projects. Uplift provided.
	Older people	0	0.00	0	0.00	N/A	N/A
	Refugees	0	0.00	0	0.00	N/A	N/A
	VAWDASV	0	0.00	0	0.00	N/A	N/A
	Generic	0	0.00	0	0.00	N/A	N/A
	Generic - intensive needs	10	447,294.98	44,729	0.00	HSG Priority 2	Funding for the Taff Housing Ty Catwg complex needs hostel. Uplift provided.
	TOTAL	103	2,032,523.74	0	0.00		
Permanent Supported Accommodation	Older people	0	0.00	0	0.00	N/A	N/A
	Learning disability	0	0.00	0	0.00	N/A	N/A
	Mental Health	0	0.00	0	0.00	N/A	N/A
	Other	0	0.00	0	0.00	N/A	N/A
	TOTAL	0	0.00	0	0.00		
Extra Care services	TOTAL	0	0.00	0	0.00	N/A	N/A
Alarm services	VAWDASV	0	0.00	0	0.00	N/A	N/A
	Other	2,402	176,105.94	73	0.00	HSG Priority 4	This funding is to continue the subsidy
	TOTAL	2,402	176,105.94	0	0.00		
Refuges	Male	0	0.00	0	0.00	N/A	N/A
	Female	5	112,000.00	22,400	0.00	HSG Priority 2	Funding for the Vale DAS VAWDASV
	Other	6	50,208.88	8,368	0.00	HSG Priority 2	This funding is to continue with our
	TOTAL	11	162,208.88	0	0.00		
Target Hardening Equipment	TOTAL	40	30,000.00	750	0.00	HSG Priority 4	
Non Statutory HSG Funded Posts	TOTAL	2	21,963.92	10,982	0.00	HSG Priority 1	This funding is to continue target
Other Homelessness Prevention Projects/Posts	TOTAL	0	0.00	0	0.00	N/A	N/A
Other	Uncommitted Spend	0	0.00	0	0.00	N/A	N/A
	General Other	0	35,000.00	0	0.00	HSG Priority 5	This funding is for the Gateway officer
	TOTAL	0	35,000.00	0	0.00		
GRAND TOTAL		3,811	5,971,179.00		8,989.75		



ANNEX B: TOTAL NEED AND SUPPLY INFORMATION 2026

Data from the period 1st January 2025 – 31st December 2025.

Current service users with Domestic abuse as a lead issue:

Project	Name	Support Provider	Landlord	Project Model	No of VAWDASV	Location
SPRGFS108	VAWDASV Floating Support	Various	Various	Floating Support (including support at second stage refuge)	40	VOG
SPRGPR 135	Women's Refuge	Atal y Fro	UWHA	Direct Access	5	Barry
SPRGFS101	Dispersed Scheme	Ata y Fro	Various	Floating Support	6	VOG
Total					51	

879 HRs analysed – 141 total clients: 122 Female clients & 19 Male returned with Domestic Abuse as a lead issue.

	Lead Issue – Domestic Abuse
Female	122
Male	19
Total	141

These HRS's also showed the following numbers of clients who had support needs in respect of Domestic Abuse:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
12	36	16	68	16	103
Support Issue		Other Support Issues		Number	
Domestic Abuse		Learning Difficulties		5	
Domestic Abuse		Mental health Issues		43	
Domestic Abuse		Alcohol Issues		4	
Domestic Abuse		Drug Issues		8	
Domestic Abuse		Refugees		2	
Domestic Abuse		Physical Mobility		7	
Domestic Abuse		Young & Vulnerable		22	
Domestic Abuse		Criminal Justice		13	
Domestic Abuse		Homeless or potentially homeless		34	
Domestic Abuse		Chronic Illness		7	
Domestic Abuse		Vulnerable Single Parent		29	
Domestic Abuse		Older Person		11	
Total				185	

Additional Data

There are currently 2 females on the waiting list with domestic abuse as a lead issue waiting for floating support. There are 5 females on the waiting list for domestic abuse supported accommodation. There are 0 males waiting for floating support or supported accommodation.

National Statistics based on Population Projections for Vale of Glamorgan

Based on the population projections taken from the ONS for those aged 18 and over and the reported data from the ONS 2024 which estimates that 3.0% of men and 6.6% of women have suffered domestic abuse in the last 12 months. The numbers at risk of domestic abuse equate to:

Year	Men	Women	Total
2025	1645	3619	5264

People with Learning difficulties (E2) (outside of those funded through community care)

Project	Name	Support Provider	Landlord	Project Model	Location	No units
SPRGSF100	Esgyn service	Hafod	Various	Floating Support	VOG	20
						20

Generic Supported Housing Projects

Supply Map						
Project	Name	Support Provider	Landlord	Project Model	Location	No of units
SOGSUP018	Shared Lives	Various	Various	Shared Housing	VOG	27
Total						27

HRS'S ANALYSED -

879 HRS's received in total – 24 Female clients & 19 Male with learning difficulties as a lead issue.

	Lead Issue – Learning difficulties
Female	24
Male	19
Total	43

These HRS's also showed the following numbers of clients who had support needs in respect of learning difficulties:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
26	20	29	30	24	23
Support Issue		Other Support Issues		Number	
Learning Difficulties		Domestic Abuse		3	
Learning Difficulties		Mental Health		5	
Learning Difficulties		Alcohol Issues		1	
Learning Difficulties		Drug use		3	
Learning Difficulties		Refugee		0	
Learning Difficulties		Physical Mobility		3	
Learning Difficulties		Young & Vulnerable		6	

Learning Difficulties	Criminal Justice Issues	2
Learning Difficulties	Homeless/potentially homeless	4
Learning Difficulties	Chronic illness	0
Learning Difficulties	Vulnerable Parents	1
Learning Difficulties	Vulnerable Older Person	4
Total		32

Additional Data

There are currently 3 people on the Council's waiting list for supported accommodation with Learning Disabilities as their lead need.

National Statistics based on population projections for the Vale of Glamorgan

According to the Office for National statistics 2.16% of the adult UK population are estimated to have a learning disability, based on the current population of the Vale of Glamorgan the number of people aged 18+ with a learning disability are estimated to be:

Year

2025 - 2,932

Mental Health Issues – E3

Current services users with mental health as a lead need:

Project	Name	Support Provider	Landlord	Project Model	No of Units	Location
SPRGFS 108	TESS	Various	VOGC	Floating Support	100	VOG
SPRGFS	CMHT	Adferiad	Various	Floating Support	12	VOG
SPRGSUP106	Holmes St	Platform	Hafod HA	Supported Housing	5	Barry
SPRGFS 112 & 154	Floating Support	Platform	Newydd	Floating Support	8	VOG
SPRGSUP114	Windsor Rd	Platform	Hafod HA	Supported Housing	7	Penarth
SPRGFS 116	Vale Floating Support	Platform	Various	Floating Support	12	VOG
SPRGSUP	East Quay	Platform	United Welsh	Supported Housing	7	Barry
Total					151	

HRS'S ANALYSED -

879 HRSs received in total – 122 clients: 64 Female clients & 58 Male with mental health as a lead issue.

	Lead Issue – Mental Health
Female	64
Male	58
Total	122

These HRS's also showed the following numbers of clients who had support needs in respect of Mental Health issues:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
17	22	35	44	103	118
Support Issue		Other Support Issues		Number	
Mental Health		Domestic Abuse		23	
Mental Health		Learning Difficulties		22	
Mental Health		Alcohol Issues		32	
Mental Health		Drug Issues		30	
Mental Health		Refugees		0	
Mental Health		Physical Mobility		39	
Mental Health		Young & Vulnerable		21	
Mental Health		Criminal Justice		22	
Mental Health		Homeless or potentially homeless		35	
Mental Health		Chronic Illness		39	
Mental Health		Vulnerable Single Parent		16	
Mental Health		Older People		28	
Total				307	

Additional Data

There are 2 people on the Council's waiting list for a floating support service and 19 on the council's waiting list for mental health supported accommodation.

National Statistics based on population projections for the Vale of Glamorgan

According to research by MIND- 1 in 4 people have experienced a mental health problem in the last year, based on the Office for National Statistics estimate of the Vale of Glamorgan population- the number of people experiencing a mental health problem in the Vale is estimated below:

Vale of Glamorgan	2026
Mental Health	33,935

People Drug/Alcohol Dependence E4 & E5

Project	Name	Provider	Landlord	Model	No of units	Location
SPRGFS115	Newlands & TESS 6	Hafod Care	Various	Floating Support	30	VoG
SPRGFS131	Ffynnon Project	Pobl	Various	Floating Support	7	VoG
SPRGSUP166	Croes Ffin	Wallich	Newydd	Supported Housing	9	Barry
Total					46	

HRS's ANALYSED 879 – 54 CLIENTS WITH SUBSTANCE MISUSE ISSUES AS A LEAD ISSUES.

	Lead Issue – Drugs/Alcohol dependence
Female	25
Male	29
Total	54

These HRS's also showed the following numbers of clients who had support needs in respect of alcohol dependence:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
42	28	41	32	44	36

Support Issue	Other Support Issues	Number
Drug/Alcohol Issues	Domestic Abuse	14
Drug/Alcohol Issues	Learning Difficulties	12
Drug/Alcohol Issues	Mental Health	16
Drug/Alcohol Issues	Refugees	4
Drug/Alcohol Issues	Physical Mobility	17
Drug/Alcohol Issues	Young & Vulnerable	12
Drug/Alcohol Issues	Criminal Justice	9
Drug/Alcohol Issues	Homeless or potentially homeless	11
Drug/Alcohol Issues	Chronic Illness	6

Drug/Alcohol Issues	Vulnerable Parent	3
Drug/Alcohol Issues	Vulnerable Older People	11
Total		115

Additional Data

There is currently 1 person with substance misuse on the supporting people waiting list for floating support.

In addition to this a total of 3 people with substance misuse issues on the waiting list for supported accommodation.

National Statistics based on population projections for the Vale of Glamorgan

The 2025 Crime Survey for England and Wales estimated 8.7% of the population aged 16-69 reported using any drug in the previous year.

Based on the office for national statistics estimate of population of the Vale of Glamorgan the following number of people are estimated to have used any drug in the previous year:

Vale of Glamorgan	2025
Drug users	6,674

According to the drinkaware data library an estimated 2% of the adult population of Wales are estimated to be alcohol dependent. Based on the office for national statistics estimate of population of the Vale of Glamorgan the following number of people are estimated to be alcohol dependent:

Vale of Glamorgan	2025
Alcohol dependent	2,160

People with a Physical disability who require support(E7)

Current service users with Physical disability as a lead need:

Project	Name	Support Provider	Landlord	Project Model	No of Units	Location
SPRGFS 108	ITESS	Various	VOGC	Floating Support	30	VOG
Total					30	

HRS'S ANALYSED -

879 HRS's received in total – 23 Female clients & 19 Male with physical disability as a lead issue.

	Lead Issue – Physical Disability
Female	23
Male	19
Total	42

These HRS's also showed the following numbers of clients who had support needs in respect of Physical Disability:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
27	24	27	39	38	35
Support Issue		Other Support Issues		Number	
Physical Disability		Domestic Abuse		7	
Physical Disability		Learning Disabilities		3	
Physical Disability		Mental Health		12	
Physical Disability		Alcohol Issues		5	
Physical Disability		Drug Use		2	
Physical Disability		Refugee		0	
Physical Disability		Young and Vulnerable		5	
Physical Disability		Criminal Justice Issues		6	
Physical Disability		Homeless/Potentially Homeless		10	
Physical Disability		Chronic Illness		13	
Physical Disability		Vulnerable Parents		6	
Physical Disability		Vulnerable Older Person		8	
Total				77	

Additional Data

There is currently 1 person on the council's waiting list for a floating support service with a physical disability and 0 waiting for supported accommodation.

National statistics based on Population Projections for the Vale of Glamorgan:

According to the House of Commons Library 1 in 4 people in the UK have a physical disability, based on the office for national statistics estimate of population of the Vale of Glamorgan the following number of people are estimated to have some form of physical disability:

Vale of Glamorgan	2025
Physical disability	33,925

Young & Vulnerable People who require support E8:

Project	Name	Provider	Landlord	Model	No of units	Location
SPRGFS108	TESS 6	Various	Various	Floating Support	91	VoG
SPRGSTH118	Ty John Rowley	Llamau	UWHA	Supported Housing	6	Barry
SPRGFS119	Tom Holmes	Llamau	Various	Floating Support	10	VoG
SPRGIPI152	Ty'r Fro	Llamau	VOGC	Supported Housing	6	Barry
	Ty Newydd	Llamau	UWHA	Supported Housing	6	Barry
Total					119	

HRSs ANALYSED 879- 105 CLIENTS – 50 FEMALE and 55 MALE WITH YOUNG & VULNERABLE AS LEAD ISSUE.

	Lead Issue – Young & Vulnerable
Female	50
Male	55
Total	105

These HRS's also showed the following numbers of clients who had support needs in respect of being young & vulnerable:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
24	23	26	23	50	45

Support Issue	Other Support Issues	Number
Young & Vulnerable	Domestic Abuse	13
Young & Vulnerable	Learning Difficulties	14
Young & Vulnerable	Mental Health	19
Young & Vulnerable	Drug Issues	7
Young & Vulnerable	Alcohol Issues	9
Young & Vulnerable	Refugees	1
Young & Vulnerable	Physical Mobility	5
Young & Vulnerable	Criminal Justice	6
Young & Vulnerable	Homeless or potentially homeless	11
Young & Vulnerable	Chronic Illness	3
Young & Vulnerable	Vulnerable Parent	5
Young & Vulnerable	Vulnerable Older People	0
Total		93

Additional Information:

There are currently 2 people with young & vulnerable on the council's waiting list for a floating support service and 18 waiting on the council's waiting list for young people's supported accommodation.

The following are projections for 16- to 24-year-olds in the Vale of Glamorgan from Stats Wales:

(not all would be classed as vulnerable and require housing related support to enable them to live independently)

Vale of Glamorgan	2025
People aged 16-24	13,850

Ex-offenders E9:

Project	Name	Provider	Landlord	Model	No of units	Location
SPRGSUP132	Ty Muse	Pobl	Newydd	Supported Housing	4	Barry
SPRGSUP133	Bawden House	Pobl	Newydd	Supported Housing	6	Barry
SPRGFS134	Vale Floating Support	Pobl	Various	Floating Support	7	Vale of Glamorgan
	244 Holton Rd	Pobl	Pobl	Supported Housing	8	Barry
Total					25	

HRS's ANALYSED 879 – 38 CLIENTS 14 FEMALE & 24 MALE WITH CRIMINAL JUSTICE ISSUES AS A LEAD ISSUE:

	Lead Issue – Ex-Offenders
Female	14
Male	24
Total	38

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
17	6	21	15	25	13

Support Issue	Other Support Issues	Number
Criminal Justice Issues	Domestic Abuse	5
Criminal Justice Issues	Learning Difficulties	8
Criminal Justice Issues	Mental Health	9
Criminal Justice Issues	Drug Issues	13
Criminal Justice Issues	Alcohol Issues	16
Criminal Justice Issues	Refugees	0
Criminal Justice Issues	Physical Mobility	6
Criminal Justice Issues	Young & Vulnerable	25
Criminal Justice Issues	Homeless or potentially homeless	29
Criminal Justice Issues	Chronic Illness	7
Criminal Justice Issues	Vulnerable Parent	18
Criminal Justice Issues	Vulnerable Older People	4
Total		140

Additional information:

Currently there are 4 people on the council's waiting list for a floating support service. 20 people are on the waiting list for supported accommodation.

Homeless/Potentially Homeless who require support E10:

Project	Name	Provider	Landlord	Model	No of units	Location
SPRGFS108	ITESS	Various	Various	Floating Support	145	VoG

	PRS scheme	Pobl	VATS	Floating support	30	VOG
Total					175	

HRSs ANALYSED 879 – 243 CLIENTS: 118 FEMALE AND 125 MALE WITH HOMELESS/ POTENTIALLY HOMELESS AS LEAD ISSUE:

	Lead Issue – Homeless/Potentially Homeless
Female	118
Male	125
Total	243

These HRSs also showed the following numbers of clients who had support needs in respect of being Homeless or potentially homeless:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
22	25	36	29	138	126

Support Issue	Other Support Issues	Number
Homeless or Potentially Homeless	Domestic Abuse	81
Homeless or Potentially Homeless	Learning Difficulties	57
Homeless or Potentially Homeless	Mental Health	191
Homeless or Potentially Homeless	Drug Issues	62
Homeless or Potentially Homeless	Alcohol Issues	68
Homeless or Potentially Homeless	Refugees	2
Homeless or Potentially Homeless	Physical Mobility	62
Homeless or Potentially Homeless	Young & Vulnerable	81
Homeless or Potentially Homeless	Criminal Justice	56
Homeless or Potentially Homeless	Chronic Illness	64

Homeless or Potentially Homeless	Vulnerable Parent	27
Homeless or Potentially Homeless	Vulnerable Older People	27
Total		778

Additional Information

There are currently 2 people with homeless/potentially homeless people as their lead need on the council’s waiting list for a floating support service. 64 for individuals are on the waiting list for supported accommodation who are homeless/potentially homeless.

Statswales indicates that 405 households were accepted as homeless under Section 73 in 2024-25 which compares to 303 households accepted as homeless under Section 73 of the Act in 2023-2024.

Statswales indicates that 207 households were accepted as homeless and in priority need under Section 75 in 2024-25 which compares to 216 households in 2023-24.

People with Chronic Illness (E11):

Current service users with Chronic Illness as a lead issue:

Project	Name	Support Provider	Landlord	Project Model	No of Units	Location
SPRGFS 108	ITESS	Various	VOGC	Floating Support	20	VOG
Total					20	

HRS'S ANALYSED -

879 HRS's received in total – 29 clients: 16 Female clients & 13 Male with learning difficulties as a lead issue.

	Lead Issue – Chronic Illness
Female	16
Male	13
Total	29

These HRS's also showed the following numbers of clients who had support needs in respect of Chronic Illness:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
17	20	24	32	27	31
Support Issue		Other Support Issues		Number	
Chronic Illness		Domestic Abuse		4	
Chronic Illness		Learning Difficulties		11	

Chronic Illness	Mental health	24
Chronic Illness	Alcohol Issues	5
Chronic Illness	Drugs use	4
Chronic Illness	Refugee	0
Chronic Illness	Physical Disability	22
Chronic Illness	Young and Vulnerable	5
Chronic Illness	Criminal Justice Issues	5
Chronic Illness	Homeless/Potentially Homeless	9
Chronic Illness	Vulnerable Parents	3
Chronic Illness	Vulnerable Older Person	10
Total		102

Additional information:

There are currently 0 people on the Council's waiting list for a floating support service, there are 2 people on the waiting list for supported accommodation.

National Statistics based on Population Projections for the Vale of Glamorgan:

Daffodil provides population projections for chronic illness under the categories: Limiting Long Term illness; Bronchitis/emphysema; Cancer; Diabetes; Heart Condition and Stroke. The following are the projection figures for all these added together (those with multiple conditions will be counted twice as there is no way to identify them).

People with a Chronic Illness (including HIV, Aids):

2025– 42,000

The prevalence for HIV and Aids is at 2:1 per 1,000 women as of 2020 (nat.org.uk). Given the population projections from the office for national statistics this would suggest the following projections, for those aged 18 and over.

Number of people with HIV/AIDS:

2025: 106 Male 55 Female (161 Total)

Vulnerable Older People (E13)

Project	Name	Support Provider	Landlord	Project Model	No of units	Location
SPRGFS108	ITESS	Various	Various	Floating Support	15	VOG
SPRGFS	Golau Caredig	Hafod Care	Hafod	Floating Support	60	VOG
Total					75	

HRS's ANALYSED 879 - 63 CLIENTS – 35 FEMALE and 28 MALE WITH VULNERABLE OLDER PERSON AS LEAD ISSUE.

These HRS's also showed the following numbers of clients who had support needs in respect of being vulnerable older person:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
3	8	18	31	27	34

Support Issue	Other Support Issues	Number
Vulnerable Older Person	Domestic Abuse	5
Vulnerable Older Person	Learning Difficulties	5
Vulnerable Older Person	Mental Health	25
Vulnerable Older Person	Drug Issues	1

Vulnerable Older Person	Alcohol Issues	8
Vulnerable Older Person	Refugees	0
Vulnerable Older Person	Physical Mobility	34
Vulnerable Older Person	Young & Vulnerable	0
Vulnerable Older Person	Criminal Justice Issues	4
Vulnerable Older Person	Homeless/potentially homeless	18
Vulnerable Older Person	Chronic illness	24
Vulnerable Older Person	Vulnerable Parents	1
Total		125

Additional Information:

There are currently 0 people on the Council's waiting list for a floating support service and 0 waiting for supported accommodation.

National statistics based on Population Projections for the Vale of Glamorgan:

Based on the office for national statistics estimate of population of the Vale of Glamorgan the following number of people aged 55+ are estimated to be living in the Vale of Glamorgan:

Vale of Glamorgan	2025
Aged 55+	50,160

Vulnerable Parents

Current service users with vulnerable parent as a lead need:

Project	Name	Support Provider	Landlord	Project Model	No of units	Location
SPRGFS 107	Teulu Project	Hafod Care	Newydd	Floating Support & Supported Housing	40	VOG
Total					40	

879 – HRS’s analysed – 34 total clients: 23 Female Clients & 11 Male with Vulnerable Single Parent as a lead need.

These HRS’s also showed the following numbers of clients who had support needs in respect of being a Vulnerable Parent:

MILD ISSUES		MODERATE ISSUES		SERIOUS ISSUES	
Men	Women	Men	Women	Men	Women
4	11	10	28	12	39
Support Issue		Other Support Issues		Number	
Vulnerable Parent		Domestic Abuse		6	
Vulnerable Parent		Learning Difficulties		4	
Vulnerable Parent		Mental Health		11	
Vulnerable Parent		Alcohol issues		4	
Vulnerable Parent		Drug Issues		2	
Vulnerable Parent		Refugees		1	
Vulnerable Parent		Physical Mobility		4	
Vulnerable Parent		Young & Vulnerable		7	
Vulnerable Parent		Criminal Justice		2	
Vulnerable Parent		Homeless or potentially homeless		8	
Vulnerable Parent		Chronic Illness		7	
Vulnerable Parent		Vulnerable Older Person		0	
Total				56	

Additional Data:

Currently there are no people with vulnerable parent as a lead need on our waiting list for floating support and a further 5 people on the waiting list for the vulnerable families supported accommodation.

National Statistics based on Populations Projections for the Vale of Glamorgan:

The 2021 census counted 6,564 single parent family households with dependent children living in the Vale of Glamorgan. The total number of households was 59,891 (ONS).

Needs Mapping – Unmet Need 2025

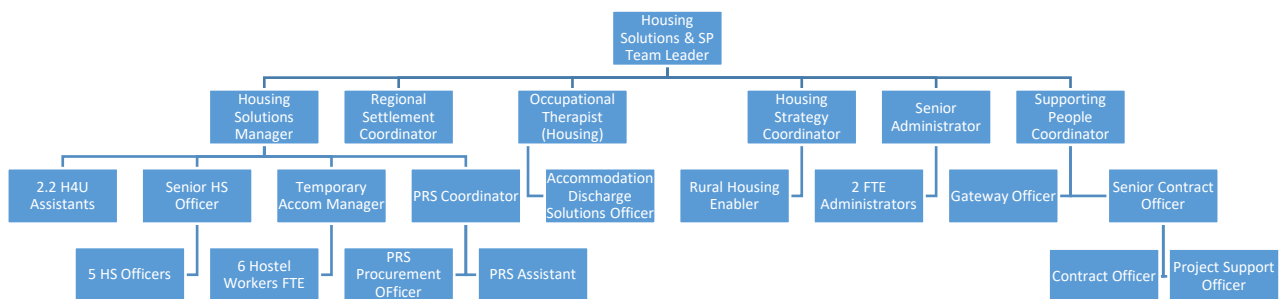
Client Group	Moderate Issue	Serious Issue	Lead Issue	Other Needs Data from Practitioners	Number of Units	Unmet Need Based on Lead & Other Data
Homeless or potentially homeless E10	65	264	243	66	175	463
Mental Health Issues E3	79	221	163	21	151	330
Physical Mobility E7	66	73	30	1	42	128
Chronic Illness E11	56	58	29	2	20	143
Young & Vulnerable E8	49	95	105	20	119	150
Learning Difficulties E2	59	47	43	3	47	105
Domestic Abuse E1	74	119	141	7	51	290
Vulnerable Parents E12	49	61	34	5	40	109
Alcohol/Drug Issues E5/E6	73	80	54	4	46	165
Criminal Justice Issues E9	36	38	38	24	25	111
Vulnerable Older People E13	49	61	63	0	75	98

Annex C- Homelessness Statutory duties

The Vale of Glamorgan’s homelessness statutory duties are carried out by the Housing Solutions Team in line with the Housing (Wales) Act 2014. Homeless prevention is at the core of the service, although this has been increasingly challenging in the aftermath of the covid-19 pandemic and the recent period of high inflation commonly known as ‘the cost-of-living crisis’.

A key resource in the Vale of Glamorgan that contributes to efforts to address homelessness is the level of staff resources committed to this function within the. Council and its partner organisations. There are many examples of the individuals in these posts working collaboratively to develop solutions to local problems.

Excellent working relationships exist between the Housing Solutions Team and the Supporting People Team, with representatives from the Housing Solutions Team sitting on each of the HSG multi agency Gateways, as well as other forums such as MAPPA and MARAC. Both teams are overseen by the Housing Solutions and Supporting People Team Leader, but separate managers supervise each individual team, with the Housing Solutions Manager overseeing the statutory function and the Supporting People Coordinator being responsible for the Supporting People Team. This ensures a coordinated approach while also keeping the two functions focused on their specific responsibilities.



Other initiatives

Vale Assisted Tenancy Scheme:

The Vale Assisted Tenancy Scheme (VATS) provides greater housing options for households at risk of homelessness or those who are financially unable to access

private rented accommodation without financial assistance. Essentially it is a private rented sector access scheme, in which a dedicated team within the Council's Housing Solutions Service work with tenants and landlords to secure properties for households in need. Financial support is provided, in the form of bonds and rent in advance. Landlords can receive direct payment of Housing Benefit if their property is let by the Council, as well as ongoing advice and support for both the landlord and tenants for the life of the tenancy.

The scheme continues to develop and grow. A quarterly landlord forum is in place, attended by the VATS Team and the Private Rented Support Team. This is open to all private rented sector landlords, whether they are working with the VATS scheme or not. More recently a dedicated support service for people accommodated through the VATS scheme was developed using HSG funding. However, clear boundaries are in place between the functions and work to complement each element of the service.

Rapid Rehousing

The covid pandemic inspired the local authority to establish several new initiatives to ensure the timely rehousing of the additional cohort of clients housed under the PHW Guidance. In response to the challenge some roles within the Housing Solutions Team have altered to meet the new challenges, and an additional worker was recruited to assist with transitions from the hotels to alternative temporary and permanent accommodation.

The team also monitor the rent accounts for each client living in temporary accommodation and ensure that appropriate support is in place, directly with the team, and /or by way of a referral to the Supporting People Team.

More recently a new initiative has been introduced that includes both core funded staff and HSG funded staff working closely together to identify the most appropriate move on options for people currently in hotel accommodation. The roles within the teams are clearly defined but demonstrate the need for people's needs to be met in a holistic way.

Please see the main summary of Housing Solutions spend for 2024/2025 below:

Budget Heading	2024/25 Budget	2024/25 Actual Spend
Homelessness - staff costs	£442,247	£400,994
Non staff cost	£41,542	£90,633
Total Homelessness	£483,789	£491,627
Spend to Save	£100,000	£6,009
Bond payments	£15,000	£8,169
Ty lolo costs (HRA net of rent)	£293,239	£242,788
Cost of managing Council owned dispersed TA	-£349,548	-£508,804
Total	£542,480	£239,789

Spend Plan collection period Local Authority HSG Spend Plan 2026/27

Regional Collaborative Committee: The Vale & Cardiff
 Local Authority: The Vale of Glamorgan
 HSG Annual Allocation: 5,971,179.00



Project Type	Project Type Breakdown	Client Units Numbers	Total HSG spend against Project Type £	Spend per Unit £	Local Authority contribution £	Priority Reference No Text	Notes (brief explanation of spend - provider/number of projects/uplifts) Text
PRs Access Schemes	TOTAL	267	130500.00	489	0.00	HSG Priority 1	Support scheme for Pobl Private rented sector. Project due to be retendered. No uplift provided
Rapid rehousing/Housing Led Services	Housing Led	0	0.00	0	0.00	N/A	N/A
	Housing First (accredited)	0	0.00	0	0.00	N/A	N/A
	Housing First (not accredited)	0	0.00	0	0.00	N/A	N/A
	TOTAL	0	0.00	0	0.00		
(Support in) Emergency /Temporary Accommodation	General	0	0.00	0	0.00	N/A	N/A
	Specific 'dry' accommodation	0	0.00	0	0.00	N/A	N/A
	Specific 'wet' accommodation	0	0.00	0	0.00	N/A	N/A
	TOTAL	0	0.00	0	0.00		
Rough Sleeper Assertive Outreach services	TOTAL	0	0.00	0	0.00	N/A	N/A
Mediation services	Landlord	0	0.00	0	0.00	N/A	N/A
	Family	85	134489.00	1,582	0.00	HSG Priority 1	Funding for the Llamau family mediation service. Uplift provided.
	TOTAL	85	134,489.00		0.00		
Daytime drop in services	TOTAL	300	416,692.86	1,389	0.00	HSG Priority 2	Funding for the Pobl one stop shop drop-in support service & Penarth Home Access. Uplifts provided.
Enforcement, investigation or compliance with housing legislation	TOTAL	0	9,522.52	0	0.00	N/A	This funding is for rent smart wales.
Activities designed to promote and publicise compliance with housing legislation	TOTAL	0	0.00	0	0.00	N/A	N/A
Floating Support services (in own home)	VAWDASV	33	238,640.68	7,232	8,989.75	HSG Priority 1	This funding is to continue the VAWDASV floating service, uplift provided. 8.9K PCC contribution
	Learning disability	20	106,018.75	5,301	0.00	HSG Priority 1	This funding is to continue the
	Physical disability	0	0.00	0	0.00	N/A	N/A
	Mental health	100	513,220.25	5,132	0.00	HSG Priority 1	Funding to continue existing MH
	Substance misuse and/or alcohol issues	37	282,422.65	7,633	0.00	HSG Priority 1	This funding is to continue the Llamau
	Ex-offenders	7	51,778.46	7,397	0.00	HSG Priority 1	This funding is to continue the
	Young people	101	215,928.48	2,138	0.00	HSG Priority 1	This funding for Llamau TESS 6 &
	Refugees	0	0.00	0	0.00	N/A	N/A
	Older people	60	182,284.77	3,038	0.00	HSG Priority 1	This funding is to continue our Hafod
	Gypsy and travellers	0	0.00	0	0.00	N/A	N/A
	Generic	203	1,013,858.03	4,994	0.00	HSG Priority 1	Funding to continue with generic
	Other	40	218,020.07	5,451	0.00	HSG Priority 1	This funding is to continue our Hafod
	TOTAL	601	2,822,172.14		8,989.75		
Short-Term Supported Accommodation	Learning disability	26	148,790.93	5,723	0.00	HSG Priority 2	Funding to continue the LD service. VoGC Shared Lives.
	Physical disability	0	0.00	0	0.00	N/A	N/A
	Mental health	18	416,803.57	23,156	0.00	HSG Priority 2	Funding to continue our 3 Platform mental health supported accommodation services. Uplift provided.
	Substance misuse and/or alcohol issues (Wet accommodation)	0	0.00	0	0.00	N/A	N/A
	Substance misuse and/or alcohol issues (Dry accommodation)	9	86,164.81	9,574	0.00	HSG Priority 2	This funding is for our Wallich Croes Ffin project which is jointly commissioned with Cardiff. Uplift provided.
	Ex-offenders	18	170,354.11	9,464	0.00	HSG Priority 2	This service is for our Pobl ex offenders projects based at Holton Road. Uplift provided.
	Young people	22	763,115.34	34,687	0.00	HSG Priority 2	Funding for Llamau YP supported housing projects. Uplift provided.
	Older people	0	0.00	0	0.00	N/A	N/A
	Refugees	0	0.00	0	0.00	N/A	N/A
	VAWDASV	0	0.00	0	0.00	N/A	N/A
	Generic	0	0.00	0	0.00	N/A	N/A
	Generic - intensive needs	10	447,294.98	44,729	0.00	HSG Priority 2	Funding for the Taff Housing Ty Catwg complex needs hostel. Uplift provided.
	Other	0	0.00	0	0.00	N/A	N/A
	TOTAL	103	2,032,523.74		0.00		
Permanent Supported Accommodation	Older people	0	0.00	0	0.00	N/A	N/A
	Learning disability	0	0.00	0	0.00	N/A	N/A
	Mental Health	0	0.00	0	0.00	N/A	N/A
	Other	0	0.00	0	0.00	N/A	N/A
	TOTAL	0	0.00	0	0.00		
Extra Care services	TOTAL	0	0.00	0	0.00	N/A	N/A
Alarm services	VAWDASV	0	0.00	0	0.00	N/A	N/A
	Other	2,402	176,105.94	73	0.00	HSG Priority 4	This funding is to continue the subsidy
	TOTAL	2,402	176,105.94		0.00		
Refuges	Male	0	0.00	0	0.00	N/A	N/A
	Female	5	112,000.00	22,400	0.00	HSG Priority 2	Funding for the Vale DAS VAWDASV
	Other	6	50,208.88	8,368	0.00	HSG Priority 2	This funding is to continue with our
	TOTAL	11	162,208.88		0.00		
Target Hardening Equipment	TOTAL	40	30,000.00	750	0.00	HSG Priority 4	
Non Statutory HSG Funded Posts	TOTAL	2	21,963.92	10,982	0.00	HSG Priority 1	This funding is to continue target
Other Homelessness Prevention Projects/Posts	TOTAL	0	0.00	0	0.00	N/A	N/A
Other	Uncommitted Spend	0	0.00	0	0.00	N/A	N/A
	General Other	0	35,000.00	0	0.00	HSG Priority 5	This funding is for the Gateway officer
	TOTAL	0	35,000.00		0.00		
GRAND TOTAL		3,811	5,971,179.00		8,989.75		

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