Agenda Item No. 7(i)

URGENT ITEM Matter which the Chair has decided is urgent in order that the Scrutiny Committee has the opportunity to consider and scrutinise this report within the deadline period of twenty working days of receipt of the Call-In Request, as per 7.24(c) of the Vale of Glamorgan Council's constitution.

VALE OF GLAMORGAN COUNCIL

REQUEST FOR "CALL-IN"

BEFORE COMPLETING THE ONLINE FORM, MEMBERS ARE REQUESTED TO GIVE CAREFUL CONSIDERATION AS TO WHETHER OR NOT THEY ACTUALLY WISH TO HOLD UP THE DECISION(S) OF CABINET. IF NOT, AND THE INTENTION IS TO SIMPLY SEEK FURTHER INFORMATION / CLARIFICATION, PLEASE USE THE ALTERNATIVE FORM TO REQUEST CONSIDERATION OF A MATTER BY A SCRUTINY COMMITTEE.

Name:	**Councillor Dr. Ian Johnson**		
I request the "calling-in" of the following matter:			
Subject:	**Adult Services Day Opportunities**		
Date of Cabinet**:**	**22 OCTOBER 2026**	Cabinet Minute No:	**C97**
Resolution No:	**(1 to 4)**		

Referral to which Scrutiny Committee(s):	**LIVE WILL SCRUTINY COMMITTEE**
Reason(s) for request:	
The report proposes significant changes to adult services day opportunities which, for transparency, should be fully considered and reasonably evaluated by Live Well scrutiny committee before being progressed.	

Date received: **27th October 2026 at 09:19am**

Chief Executive's Signature: **2nd November at 12:46**

Scrutiny Chair authorisation: **Approved**

Scrutiny Chair's signature: **Received 02.11.26 at 17:51.**

C97 ADULT SERVICES DAY OPPORTUITIES (SCH) (LIVE WELL SCRUTINY COMMITTEE) –

The Cabinet Member presented the report to outline the ongoing plans to move the Council's current day opportunities for adults with care and support needs in the Vale of Glamorgan from Hen Goleg Resource Centre to Thompson Street. The report also highlighted potential future opportunities for day-time services for older people in the Western Gateway development.

The Deputy Leader was aware of the amount of work that had gone into the report, and that service users were at the forefront of any proposals that had been put forward.

This was a matter for Executive decision.

Cabinet, having considered the report and all the issues and implications contained therein

RESOLVED –

(1) T H A T the proposed changes to the day services location be endorsed.

(2) T H A T delegated authority be granted to the Director of Social Services, in consultation with the Cabinet Member for Social Care and Health, to make changes to the delivery of adult services to give effect to the proposals set out in the report.

(3) T H A T the ongoing co-production arrangements with service users, carers, staff and partner organisations be noted, and required Officers to continue engagement throughout the design and implementation of the Thompson Street Wellbeing Hub.

(4) T H A T delegated authority be granted to the Director of Social Services to instruct the Head of Corporate Landlord to negotiate any property related matters relating to Hen Goleg and for the Monitoring Officer/Head of Legal and Democratic Services to complete all legal documentation necessary relating to the same.

Reasons for decisions

(1) To ensure that Cabinet was fully informed and supported the developments to adult day opportunities.

(2) To ensure that the Director of Social Services was operating with the appropriate authority and delegation.

(3) To ensure that relevant parties have the opportunity to influence the design of Wellbeing Hub.

(4) To ensure the necessary approvals were in place to ensure that the property matters could be dealt with efficiently.

APPENDIX

Meeting of:	**Cabinet**
Date of Meeting:	**Thursday, 22 October 2026**
Relevant Scrutiny Committee:	Live Well Scrutiny Committee
Item which the Chair has decided is urgent (Part I) **(If yes, why)**	Not applicable
Urgent Decision Procedure Used **(If yes, why)**	Not applicable
Item Type	Part I
Report Title:	Adult Services Day Opportunities
Portfolio Holder:	Cabinet Member for Social Care and Health
Strategic Leadership Team:	Director of Social Services
Lead Officer:	Andrew Cole, Operational Manager, Adult Services

1.0 What is this report about?

1.1 This report outlines the ongoing plans to move the Council's current day opportunities for adults with care and support needs in the Vale of Glamorgan from Hen Goleg Resource Centre to Thompson Street. The report also highlights potential future opportunities for day-time services for older people in the Western Gateway development.

2.0 What are the Recommendations?

	Recommendations – What and How?	Reason for Recommendation – Why?
2.1	That Cabinet endorses the proposed changes to the day services location.	To ensure that Cabinet is fully informed and supports the developments to adult day opportunities.
2.2	That delegated authority is granted to the Director of Social Services in consultation with the Cabinet Member for Social Care to make changes to the delivery of adult	To ensure that the Director of Social Services is operating with the appropriate authority and delegation.

	Recommendations – What and How?	Reason for Recommendation – Why?
	services to give effect to the proposals set out in this report.	
2.3	That Cabinet notes the ongoing co-production arrangements with service users, carers, staff and partner organisations and requires Officers to continue engagement throughout the design and implementation of the Thompson Street Wellbeing Hub.	To ensure that relevant parties have the opportunity to influence the design of Wellbeing Hub.
2.4	That delegated authority is granted to the Director of Social Services to instruct the Head of Corporate Landlord to negotiate any property related matters relating to Hen Goleg and for the Monitoring Officer/Head of Legal and Democratic Services to complete all legal documentation necessary relating to the same	To ensure the necessary approvals are in place to ensure that the property matters can be dealt with efficiently.

3.0 What is the background to this report?

3.1 Vale of Glamorgan Adult Services offers a range of day-time opportunities for people with care and support needs across the age ranges which aim to provide meaningful activities and occupation to reduce potential isolation.

3.2 A person's social network can have a significant impact on their health and their quality of life. The Welsh Government strategy 'Connected Communities' (2020)[1] places the tackling of loneliness and social isolation as a long-term aim, by connecting individuals and communities through building on people's strengths and the assets that already exist within our communities.

3.3 Adults with care and support needs are particularly at risk of loneliness and social isolation due to a range of barriers that hinder the establishment and maintenance of relationships. A UK Government report 'Disability, loneliness and relationships' (2025)[2] found 25% of disabled adults report feeling lonely compared to 6% of the general population and that disabled people often have smaller social networks, face an increasing dependency on their small network, are regularly made to feel as an 'outsider' and that they 'do not fit in.'

3.4 The current day services provided by Adult Services, or contracted by them, are:

3.4.1 **New Horizons** operates from Hen Goleg, Barry, providing weekday support for up to 20 working age adults each day. The service includes social opportunities and a range of creative and physical wellbeing activities, supported by transport provision

[1] 38912 Connected Communities: Loneliness Strategy English
[2] Disability, loneliness and relationships: a thematic report - GOV.UK

for those who are unable to access alternative means of travel. Individuals attending New Horizons have been assessed as having established care and support needs which are not considered appropriate to be met through specialist Learning Disability or Mental Health services. Over time, service users have developed a strong connection to the provision and established the independently constituted Friends of New Horizons group. Through fundraising activities, the group has secured investment in a range of assets for use at Hen Goleg, including craft, woodworking and gym equipment, fostering a strong sense of ownership and pride amongst members.

Complex needs day opportunities

3.4.2 **Woodlands** is one of two services that makes up the Vale of Glamorgan Complex Needs Day Service, for adults with profound and multiple learning disabilities, people who present challenging behaviours/behaviours of concern and complex health needs. Based at Hen Goleg, Barry the service provides person-centred, community and centre-based provision to maximise people's independence and quality of life, whilst also providing valuable respite to their families.

3.4.3 **Trysor o Le** is the second of the two Complex Needs Day Services for adults and supports those with profound and multiple learning disabilities and complex health presentations.
The complex needs day service provides transport for people who meet the eligibility outlined in the Council's transport policy.

3.4.4 **Rondel House** day centre is based in Barry. It provides support for up to 20 older people per day with an established need for day service for five days per week. The service offers transport to the centre for people who do not have access to alternative transport/ meet the eligibility and the opportunity to make new friendships, engage in a range of creative and physical activities either side of a hot midday meal and provides valuable respite to unpaid carers. The staff report that people attending have increasing levels of complexity due to limited mobility, incontinence and cognitive impairments associated with memory loss / dementia placing increasing demand on the staff team which then impacts on the number of people the service can support.

3.4.5 **Other services** the Council also commissions a range of providers to support with day opportunities via direct contract or spot purchased based on individual need.

3.4.6 **Voluntary groups and third sector provision**. There are a range of community social and activity groups throughout the Vale of Glamorgan. The Dewis Cymru website offers a directory of services sign-posting people to activities in their area. Wellbeing Matters and our learning disability support planners also promote these services.

3.5 While both Woodlands and New Horizons are based within the Hen Goleg building, the two services are separate. They have their own spaces, own front door and are supported by distinct staff teams. This separation is strongly advocated for by the attendees of New Horizons who see their service as very different to Woodlands.

3.6 The two services have historically operated with a different focus; New Horizons uses the building resources for many of its activities; whereas Woodlands use the building as a base from which to reach out into the community and engage in a wide range of community based social activities.

3.7 On 17th July 2025 (Cabinet Minute C70), Cabinet considered Part I and II Reports related to the acquisition of Units 1-3, Thomson Street, Barry, utilising Welsh Government funding. The purpose of the acquisition is to fit out Units 1 and 2 for the purposes of accommodating staff and day opportunities, some of which are currently based at Hen Goleg. The acquisition completed in May 2026 and, following procurement, a design and build contractor has been appointed to design and construct the internal fit out. The contractor will work with the services to develop the design. Unit 3 has a long-term lease in place and would not be impacted by this project.

3.8 Hen Goleg is a Grade II listed building leased by the Council. Significant feasibility has been undertaken regarding whether the Council's presence in the building is sustainable, . Following review, Cabinet resolved in July 2025 delegated authority to serve notice on the landlord to relinquish the lease at the break clause and vacate Hen Goleg. This was subject to the acquisition and fit out of Thompson Street.

3.9 The Council has carefully considered whether continued occupation of Hen Goleg is a sustainable option, having regard to the age and condition of the Grade II listed building, the ongoing repairs liability attached to the leasehold interest, the recurring maintenance issues experienced over a prolonged period, the limitations imposed by the listed building status of the building and the inability to readily adapt the premises to meet future services requirements, Officers have concluded that continued occupation does not represent a sustainable long term solution.

3.10 In reaching this conclusion the Council has considered the interests of current service users alongside its wider responsibilities to ensure the efficient, effective and sustainable use of public resources. The proposal is therefore not driven by a desire to reduce services but by the need to secure a modern and sustainable environment from which services can continue to be delivered.

3.11 Whilst the Council recognises the strong attachment many service users have developed to Hen Goleg and the importance of the relationships and activities associated with the centre, attendance at a particular building does not create an entitlement to the continued provision of services from that location. The Council's focus is on ensuring that assessed needs continue to be met through appropriate, safe and sustainable arrangements.

3.12 The space at Thompson Street is not equivalent to the space at Hen Goleg, and therefore this report considers how the services and day opportunities will be amended to reflect the new location.

4.0 What issues are there to be considered?

Changing expectations of day-time supported opportunities.

4.1 Social Services departments have been required to make arrangements for day-time support to disabled adults since the introduction of the National Assistance Act 1948. Many Local Authorities traditionally offer day services that provide hot meals and a safe place during day-time hours and enable social opportunities for the adult and respite for family members and unpaid carers.

4.2 This model has evolved over the last 70 years. Modern services provide an enhanced range of community-based activities including community opportunities delivered by 3rd sector organisations, Direct Payments, and micro-enterprises but for some the traditional day centre remains important.

4.3 It is worth acknowledging the different expectations and needs of different people. For older adults who are experiencing increasing frailty or cognitive decline, the safety and familiarity of centre-based support remains popular. This is particularly evident for older people with more complex needs who are no longer able to access universal leisure and social opportunities. Whereas younger adults often prefer more community-based activities utilising community and public opportunities with support. Person centred social work assessments involving younger adults indicate that they would prefer their own personal, family and community connections to meet their outcomes, with people often choosing a direct payment rather than the more traditional day service.

4.4 This is the case at New Horizons which now has low numbers of people wishing to be supported through this traditional model. However there is an established cohort of adults who have become very attached to the centre-based activities available at New Horizons. It is therefore important all perspectives are considered, to develop a service model that embraces changing demands and is able to facilitate closer integration within the local community.

4.5 **Hen Goleg**

4.5.1 Hen Goleg is a Grade II listed building in a relatively isolated area of Barry within a residential area and adjacent to a large nursing home. The location is not easily accessible via public transport and does not naturally link to the local community or other services available to our citizens or staff. The outside appearance appears very institutional and may lack appeal for new people accessing the service.

4.5.2 **Lease**. Hen Goleg is a Grade II listed building leased by the Council. It is an old Edwardian school, with high ceilings, a large hall and large rooms and is in need of refurbishment if it were to continue to be used in the medium to long term. During 2025/26 the Council spent £15,953 on repairs and security but there remain repair challenges, vandalism and ongoing plumbing and heating/draught problems. To put this in perspective, over the last two years Hen Goleg has needed 16 roof repairs, major plumbing/sewerage repairs approximately six-monthly. There are also inefficiencies with the boiler/heating so one part of the building is too hot in the winter

while the other is too cold, as well as structural issues due to subsidence. It is noted that these repairs are made simply to maintain a safe environment with no tangible long-term improvement to the environment. Being a grade II listed property, this has an impact on the cost of repairs and limits the potential scope of any renovation works and our ability to achieve Project Zero goals at this site.

4.5.3 The Council has carefully considered whether continued occupation of Hen Goleg is a sustainable option, having regard to the age and condition of the Grade II listed building, the ongoing repairs liability attached to the leasehold interest, the recurring maintenance issues experienced over a prolonged period, the limitations imposed by the listed building status of the building and the inability to readily adapt the premises to meet future services requirements, Officers have concluded that continued occupation does not represent a sustainable long term solution.

4.5.4 In reaching this conclusion the Council has considered the interests of current service users alongside its wider responsibilities to ensure the efficient, effective and sustainable use of public resources. The proposal is therefore not driven by a desire to reduce services but by the need to secure a modern and sustainable environment from which services can continue to be delivered.

4.5.5 The proposals do not involve the withdrawal of day opportunities services and do not alter the Council's eligibility criteria for care and support. The proposal relates principally to the location from which services are delivered and the future development of those services.

4.5.6 Where any changes are proposed to an individual's support arrangements these will be considered through individual assessment, care and support planning and review processes. No person will have services withdrawn solely as a consequence of the relocation from Hen Goleg.

4.5.7 Alternative options have been explored over a prolonged period including the continued occupation of Hen Goleg, consideration of alternative accommodation options and the development of a new model of provision linked to the Thompson Street wellbeing hub. Having considered the physical condition of Hen Goleg, the costs associated with ongoing occupation, accessibility, opportunities for integration with health partners and the availability of Welsh Government funding, Officers concluded that Thompson Street represents the most sustainable option.

4.5.8 Engagement through the Day Services Board commenced before the acquisition of Thompson Street and before detailed proposals for service delivery were developed. The Board has provided a forum through which service users, carers and staff have been able to influence the development of proposals and will continue to do so as design and implementation progress.

4.5.9 Given these limitations Cabinet has resolved to support the new development at Thompson Street as a future alternative. The Thompson Street development also supports the development of a health and social care hub which would include the

Learning Disability Community Support Team (Social Services and Health Staff) and Shared Lives who are also currently based at Hen Goleg.

4.6 **Thompson Street opportunity**

4.6.1 The Council purchased two modern open plan spaces in Thompson Street, Barry utilising Welsh Government funding, with the intention of developing an integrated Health and Social Services Office space and a Wellbeing Hub / day service. The town centre location supports active travel, is close to public transport links, and importantly allows connection with local community assets, such as shops, cafes, markets, Barry Library, Barry Leisure Centre etc. The office space on the lower ground floor is designated for Health and social care teams to be co-located including the Adult Services Long Term Care Team, the Occupational Therapy and Disabled Facilities Grants Team, the Locality Admin Team, the Learning Disability community Support Team, the Community Learning Disability Health Team, Shared Lives, the Social Services Senior Management Team and primary healthcare teams. The site will also be utilised by nursing and locality staff from Cardiff and Vale University Health Board and the specialist NHS team for people with learning disabilities hosted by Swansea Bay University Health Board.

4.6.2 Subject to the design process the Wellbeing Hub on the upper ground floor will consist of accessible multi-use spaces, 'changing places' washroom facilities, clinic rooms and a welcoming reception area. The development of the Wellbeing Hub at Thompson Street is expected to benefit the people who currently use the day services while also being mindful of people who may benefit from the services into the future. This means placing a greater emphasis on:

- Individual strength, interests and goals
- Promoting independence and wellbeing
- Continuing to support people to access and participate in their local community and community activities
- Creating more varied and meaningful opportunities both within and beyond the centres.
- Access to health and social care teams based on the lower ground floor.

4.6.3 It is proposed that in line the previously agreed acquisition the New Horizons day service will move from Hen Goleg to Thompson Street. The difference in space means that it is not possible to replicate all the current facilities available to New Horizons in Hen Goleg. The space at Thompson Street will allow for social gathering and planning for a variety of curated and where necessary, supported community opportunities.

4.6.4 The Woodlands element of the Complex Needs Day Service will also move from Hen Goleg.

4.6.5 The service will operate from 2 bases; the Wellbeing Hub at Thompson Street and Trysor o Le based at the YMCA Hub to offer daytime support so adults living with a learning disability and complex health needs, are able to enjoy leisure, social, training and employment opportunities both within the two Hubs and the local

communities. As part of the design and development of the Hub we will explore which element is best accommodated at the site. The service will engage directly with families and service users to explore which site best meets their individual needs, there is no intention to reduce the service offer, but in consultation some people's needs may be best met in a different venue to the one currently being accessed. The service will continue to have a key role supporting the transition of children with complex needs into adulthood, learning new skills and promoting independence. As a complex needs service, the service works very closely with NHS colleagues from Swansea Bay who support with clinical needs, with joint funding being common place or some people having full NHS funding for their care for which a full cost recovery model is in place.

4.6.6 Day time opportunities for younger adults more commonly focus on supporting people to build or rebuild life skills and social roles. They build individual's confidence to take increasing control over their lives, take advantage of community resources, and are connected to and part of their local community. They make universal links that are sustainable away from the day service. This approach will become an increasing feature of the service available at the Wellbeing Hub at Thompson Street to co-produce individually tailored plans for each person attending the Hub on how to achieve their personal outcomes.

4.7 **Western Gateway opportunity.**

4.8 The Western Gateway development at the western end of Holton Road, Barry provides an opportunity for a housing scheme with a health service hub within clinical spaces, social services staff offices and a specially designed area for older people and people living with dementia to access day-time support and respite. It is anticipated that this will provide improved facilities than those available at Rondel House and in time the older person's day service will move from Rondel to new facilities as part of the Western Gateway.

4.9 The decision sought through this report relates to the future location and strategic direction of day opportunities services. Any future decisions regarding individual service users will be made separately through statutory assessment, care planning and review processes having regard to each person's assessed needs, wishes and circumstances.

5.0 How has evidence been used to inform the report, including the views of others?

5.1 A Hen Goleg Board has been set up consisting of members from New Horizons, LD Complex Needs Day Service, unpaid carers of people attending the day centres, staff and managers from the day services and the Adult Services Leadership Team to enable open and informed communication across all parties. The Adult Services management team have worked with the Board to explore alternative ways to provide high-quality daytime support that meets the objectives set out above through discussions at board meetings, presentations, videos from around Wales showing examples of different models of daytime support and site visits to day service schemes in Caerphilly and Pembrokeshire including a vibrant supported employment offer.

5.2 The Board is aware that the Council is not able to commit to the ongoing lease at Hen Goleg and of the plans to move day services to the Wellbeing Hub at Thompson Street, but we have not yet fully defined how the daytime support will be arranged at Thompson Street. The building design has not yet commenced. We have committed to co-produce the design with the Board, our staff and NHS partners. This coproduction is an important part of the funding application to Welsh Government for design and fit out of the building.

6.0 What are the next steps if the recommendations are approved?

6.1 We are aware that any change to the way Adult Services are delivered and experienced can present some concern for people who use the services and the staff who work within them. We are keen to work together with attendees of both New Horizons and the LD Complex Needs Day Services service users/carers, and staff to ensure co-production in the planning, design and implementation of the physical environment of Thompson Street Wellbeing hub and in the shaping of the support and opportunities that will be available. Whilst the Hen Goleg Board have already been fully involved in discussions prior to the purchase of Thompson Street and have been kept updated as Adult Services explored the possibility of other locations, we are now keen to expand the opportunities for involvement in the Board. We would like to include more representatives including people who attend Rondel House to that we can be sure everyone has opportunity to input into the new service provision including:

6.1.1 Input into the architecture/design of the Wellbeing Hub at Thompson Street.

6.1.2 Input into the supported opportunities available at Thompson Street, while being realistic about what services can fit within the new building, exploring additional community-based opportunities and the requirements of Welsh Government grant funding.

6.1.3 Exploring how best the Wellbeing hub at Thompson Street can complement Trysor O Le to support people with a learning disability and complex needs given that the Learning Disability Team will be located in the same building.

7.0 How does this report support Vale 2030 and Reshaping?

7.1 **Creating great places to live, work and visit** – Thompson Street forms part of a “campus model” for integrated health, social care and wellbeing in the centre of Barry that will deliver connected, accessible services to our citizens and support the regeneration of the centre of our largest town.

7.2 **Respecting and celebrating the environment -**Thompson Street is a modern building that will be fitted out in a way that helps to reduce the carbon footprint of Social Services.

7.3 **Being the best Council, we can be** collaboration and collective focus creating a vibrant community service within a safe culture and strong leadership approach.

7.4 **Supporting and protecting those who needs** commitment across council services and directorates to safeguard citizens and support wellbeing.

8.0 How does this demonstrate the Five Ways of Working?

8.1 Long-term - the Council is seeking to provide a long-term solution to providing space for various adult services in partnership with the 2 Health Boards.

8.2 Prevention - the Council is forward thinking and seeking to provide a health and social care facility for citizens and staff.

8.3 Integration - the Council is looking to co-locate staff in a town centre location – integrating health and social care in the community.

8.4 Involvement – the Council will fully consider the individual needs of each citizen and staff member and embrace a spirit of coproduction.

8.5 Collaboration – Multi disciplinary teams across the Council and NHS will continue to be involved in this project including Social Services, Estates, Legal, and the Project Management Unit to deliver this project efficiently and effectively.

Resources

9.0 Finance

9.1 Vacating Hen Goleg will remove the Council's ongoing liability for maintenance and repair obligations associated with a leased Grade II listed building. The relocation therefore presents an opportunity to reduce long-term property risks and avoid future investment requirements that would otherwise be necessary to maintain the building in operational condition.

9.2 The Council has secured Welsh Government funding through the Integration and Rebalancing Capital Fund (IRCF) to support the acquisition of the Thompson Street units and the development of the scheme design and associated Business Justification Case (BJC). Progression to the delivery phase remains contingent upon the successful award of further Welsh Government capital funding to support the fit-out of the facility. The Council is working closely with project partners to develop a robust and evidence-based BJC that demonstrates the strategic need, benefits and deliverability of the project. Subject to completion of the design phase, it is anticipated that the BJC, together with a formal application for fit-out funding, will be submitted to the Welsh Government's January funding panel for consideration.

9.3 It is anticipated that works would subsequently start on site soon after the funding is secured. Any delay to the grant funding would impact the fit-out programme and subsequently could impact the timetable for relocation from Hen Goleg.

9.4 The delivery of the project is being supported through the Council’s Project Management Unit and the Corporate Landlord team, alongside input from a range of internal services such as Finance, Planning and Building Control. A contractor has been appointed for the design and build element, which will be funded through the Welsh Government grant.

10.0 Workforce

10.1 There are no workforce implications as a result of this report.

11.0 Legal and Equalities

11.1 **Does an Equalities Impact Assessment need to be completed? If not, why?** An Equalities Impact Assessment is attached as Appendix A to this report.

11.2 The Council has duties under the Social Services and Well-being (Wales) Act 2014 to promote the wellbeing of people who need care and support, to have regard to individual outcomes and to ensure that services are provided in a manner that promotes dignity, participation, voice and control.

11.3 The proposals in this report do not seek to reduce eligibility for care and support or withdraw assessed services. Any changes to the manner in which services are delivered will continue to be subject to individual assessment, care and support planning and review in accordance with the Council's statutory duties.

11.4 The Council must also have due regard to the Public Sector Equality Duty contained within section 149 Equality Act 2010 when making decisions relating to service provision. An Equality Impact Assessment has therefore been prepared to support decision-making and will continue to be reviewed as detailed proposals are developed.

11.5 The Council recognises that the majority of people accessing these services are disabled persons for the purposes of the Equality Act 2010. Particular regard has therefore been had to the need to eliminate discrimination, advance equality of opportunity and foster good relations. Accessibility requirements, transport arrangements, communication needs and the impact of change on individuals will continue to be considered as part of service planning and implementation.

11.6 The Council has engaged and will continue to engage with service users, carers, staff and partner organisations through the Hen Goleg Board and wider consultation and co-production arrangements. The outcome of that engagement will inform the detailed design and operation of services at Thompson Street.

11.7 The proposals support the Council's wider duties under the Well-being of Future Generations (Wales) Act 2015 through the promotion of integrated health and social care services and the development of sustainable community-based support.

11.8 Any future changes affecting specific individuals will be implemented in accordance with the Council's statutory duties and individual care and support arrangements.

12.0 Key Contacts

12.1 **Who are the primary officers to contact with any comments and/or queries on the report?**

Lead Officer: Jason Bennett Head of Adult Services and Vale Alliance jbennett@valeofglamorgan.gov.uk	Democratic Services Officer: Matt Swindell Cabinet and Committee Services Officer. mlswindell@valeofglamorgan.gov.uk

Appendix

Appendix A - Equality Impact Assessment Thompson Street Day Opportunities

Background Documents

1. IRCF application form for acquisition costs
2. Overview of "Campus Model" Campus model
3. Acquisition for SS - Cabinet report 17th July 2025 – report
4. 25-07-17 Minutes - Cabinet report 17th July 2025 minutes

Appendix A

Equality Impact Assessment
Including the Welsh Language and Socio-economic Duty

Please click on headings to find general guidance or section guidance with an example.

You will find supporting information in appendices at the end of the guidance.

When you start to assess your proposal, arrange to meet Tim Greaves, Equality Co-ordinator, for specific guidance. Send the completed form to him for a final check and so that he can publish it on our Vale of Glamorgan equality web pages.

Please also contact Tim Greaves if you need this equality impact assessment form in a different format.

1. What are you assessing?

Day Opportunities delivery model in the new Thompson Street premises

2. Who is responsible?

Name	Jason Bennett	**Job Title**	Head of Adult Services
Team	Adult Services	**Directorate**	Social Services

3. When is the assessment being carried out?

Date of start of assessment	10.09.2026

4. Describe the proposal?

What is the purpose of the proposal?

The proposal is that the New Horizons day opportunity for adults with physical disabilities will move their base location to Thompson Street. The Woodlands day opportunity for people with learning disabilities will move their base from Hen Goleg. Woodlands and Tryso'r O Le services users will be engaged with to explore which site best meets their

Equality Impact Assessment
Including the Welsh Language and Socio-economic Duty

individual needs and in consultation some people's needs may be best met in a different venue to the one currently being accessed.
Why do you need to put it in place? Hen Goleg is a large grade 2 listed building that is leased by Council from a private landlord. It is a former further education college that was built around 100 years ago and is in a poor state of repair and requires significant ongoing maintenance. The listed status adds complexity to the maintenance requirements for the building. The fact that the building being leased rather than owned limits the Council's ability to adapt the premises to better align with innovative models of day opportunities that are being delivered in other local authorities in Wales. Cabinet approved a request in July 2025 to discontinue this lease once alternate premises are secured for staff and services currently based at Hen Goleg. There is a break clause in the lease in October 2027, so it proposed that a move out of Hen Goleg can align with this timescale. **In addition to the need for a new space for the service, it is important to note that the needs and expectations of people with care and support needs are changing, and service need to adapt to support people to achieve their personal outcomes. The new services need to facilitate person-centred plans that take into account each individual's personal ambitions that use the service as a foundation from which people are supported to use and contribute to the resources within our communities**
Do we need to commit significant resources to it (such as money or staff time)? Some staff time needs to be committed to undertake engagement with people who attend day opportunities delivered by the Council and their unpaid carers and families. It is not expected that this will be a significant amount of time due to ongoing communication that has taken place between people who attend day opportunities and Adults Services. **A board of representatives from the day centres based at Hen Goleg has been established for over two years and take a role in seeking and representing the**

Equality Impact Assessment
Including the Welsh Language and Socio-economic Duty

views of their peers and communicating any discussions with Adult Services commissioners back to the day service attendees. As we get closer to moving to the new building, it is important to widen this consultation, so everyone has an opportunity to have their say and to hear any officer responses.

What are the intended outcomes of the proposal?

The outcomes of the proposal will be:

- The design of the physical space at Thompson Street will be co-produced with board of representatives and other people who use the day services and the carers to ensure that we include the things that are important to people attending the Complex Needs and New Horizons day services whilst recognising the smaller footprint of this building.
- Identification of ways in which the Complex Needs day opportunity can continue to work with community-based assets in Barry and the wider Vale.
- Identification of new opportunities for New Horizons day opportunity to expand across community-based assets in Barry and the wider Vale.
- A smooth transition to new buildings for people who attend day opportunities.
- A smooth transition for staff teams who work with people who attend day opportunities.

Who does the proposal affect?

Note: If the proposal affects lesbian, gay, homosexual, or transgender people, ensure you explicitly include same-sex couples and use gender neutral language.

The proposal will have a positive impact on adults living with care and support needs as it is proposed that the service provision will develop and be more inclusive of a wider range of individuals. This is particularly relevant for people accessing the range of primary healthcare services offered at Thompson Street.

It is anticipated that people who attend the Council's day opportunities, who are individuals with a physical or learning disability will initially be impacted by the change in venue but this will be mitigated by involving them as much as possible, providing appropriate information and through listening and responding to their concerns.

The proposal will also have an effect on families and unpaid carers who support people who attend day opportunities.

The proposal will also affect staff who work with people attending day opportunities.

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The effect of the proposal will be neutral in terms of protected characteristics other than disability.
Will the proposal affect how other organisations work? The wider development of an integrated health and wellbeing hub at Thompson Street will create a new working base for staff from Swansea Bay UHB's Learning Disability team and for staff from Cardiff and Vale UHB's Tissue Viability Service and Bowel and Bladder Service. This will result in better integration between these health and social care services For people who access support from these services, this will mean a more joined up experience of health and social care services
Will the proposal affect how you deliver services? There are differences in the available space at the current bases of Hen Goleg and Trysor O Le and the new premises at Thompson Street. The overall footprint of Thompson Street is smaller than that of Hen Goleg. As a result of this, the size of the space the services occupy will reduce, although key functions will be retained. The Complex Needs Day Service is community focussed with most individuals using the premises as a base from where they access the community. New Horizons has a more centre-based model, people who attend New Horizons tend to access the majority of activities within the Hen Goleg building, as a source of social connection. People living with physical disability often experience social isolation and loneliness and while they may be able to access universal community facilities, the social aspect of New Horizons is not well replicated in the community without support. It is hoped that the move to Thompson Street can create better links between community-based activities and the day opportunities, meaning that people access at least some activities across the centre of Barry as valued members of the community, rather than all activities being delivered on-site at Thompson Street.
Will the proposal impact on other policies or practices? The proposal will enable an enhanced strength-based and person-centred approach to daytime support which is in line with Adult Services' ambitions of promoting the principles

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of Your Choice Outcome-focused and person-centred approaches that utilise the person's strengths and the assets within the local communities.

This approach is informed by evidence based good practice and described in the Social Services Sustainability Policy.

Given the central location of the new centre enabling better public transport access and the improved energy efficiencies within the building, it is anticipated that this proposal is in line with the council's priorities under Project Zero.

Can you change the proposal so that it further promotes equality of opportunity and fosters good relations?

The proposal is being developed in conjunction with people who attend day opportunities, their families and unpaid carers.

It is expected that ongoing discussion, engagement and coproduction can further promote equality of opportunity and foster good relations.

How will you achieve the proposed changes?

A turnkey contractor is being procured via Sell2Wales, the Council's Property team is supporting the tendering process.

The proposed changes will be delivered through a series of workshops with the contractor to inform designs which the contractor will deliver once funding has been confirmed.

A number of lunch and learn sessions have already been undertaken with staff teams from the three organisations; further sessions will follow to ensure the widest range of staff voices are captured. In addition to this, Social Services have engaged with people who access day opportunities about alternate models in other parts of Wales and to view the empty premises to support planning for design.

We will be mindful of the Council's Strategic Equality Plan throughout the design, fit out and delivery phases of this project: Strategic Equality Plan.pdf

Who will deliver the proposal?

The proposal will be delivered by Social Services working in conjunction with the Council's Property team and the contractor. This team will realise the requirements of people who

attend day opportunities, their families and unpaid carers and the staff teams who will be based at Thompson Street into a deliverable, achievable design.
How will you know whether you have achieved the proposal's purpose? The proposal will have achieved its purpose if the people who access day opportunities provide positive feedback about the move to the new base at Thompson Street.

5. What evidence are you using?

The Gunning Principles, established from past court cases, can be helpful in ensuring we apply fairness in engagement and consultation:

Principle 1: Consultation must take place when the proposals are still at a formative stage. You must not have already made up your mind.

Principle 2: Sufficient reasons must be put forward to allow for intelligent consideration and response. Have people been given the information and opportunity to influence?

Principle 3: Adequate time must be given for consideration and response. Is the consultation long enough bearing in mind the circumstances?

Principle 4: The product of consultation must be conscientiously taken into account when finalising the decision.

Have you complied with the duty to engage as described above and are you sufficiently informed to proceed?

Yes	X	**No**	

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Engagement (with internal and external stakeholders)

Consider communities of interest or place (where people are grouped together because of specific characteristics or where they live).

We have engaged with service users, staff internally and externally with both Swansea Bay and Cardiff and Vale Health University Health boards.

Local data and research

People who use Council day opportunities and Adult's Services staff have undertaken a number of visits to day opportunity models in other parts of Wales to understand ways in which services are delivered.

7. Impact

What is the likely impact of your proposal on individuals with the following characteristics?

Age

Day opportunities are available to adults aged 18 and over who live in the Vale of Glamorgan with an assessed care and support need. This proposal will not affect individuals on the basis of age.

Disability

Day opportunities are available to residents of the Vale of Glamorgan with an assessed care and support need due to physical disability or learning disability. The ethos of both the Complex Needs and New Horizons day opportunity is to empower people with disabilities to engage in meaningful day opportunities that reduces social isolation,

promote independence and personal development and to focus upon positive outcomes to meet individual needs.

Gender reassignment, including gender identity

Ensure policies explicitly include same-sex couples and use gender neutral language.

The proposal will not impact individuals due to gender reassignment or gender identity. If people accessing day opportunities have specific health or care needs relating to gender reassignment or gender identity these will be recorded and care and support will be delivered in ways that ensure these needs are met in ways that are appropriate for the individual.

Marriage and civil partnership (discrimination only)

This proposal will not discriminate against users of day opportunities in relation to marriage or civil partnership.

Pregnancy and Maternity

The proposal will not impact individuals due to pregnancy and maternity. Day opportunities are available to any residents of the Vale of Glamorgan with an assessed need. The Council's Policy Maternity, Paternity Leave and Pay including Adoption Fostering Surrogacy.pdf will apply to day opportunities staff in relation to pregnancy and maternity.

Race

The proposal will not impact individuals due to race. Day opportunities are available to any residents of the Vale of Glamorgan with an assessed need

Religion and belief

The proposal will not impact individuals due to religion and belief. Day opportunities are available to any residents of the Vale of Glamorgan with an assessed need. If an

individual has specific support requirements associated with religion or belief, these will be recorded and arrangements to deliver care and support that meets these needs will be made.
A faith and wellbeing room will be available for staff use to ensure there is somewhere private for staff to complete any health activities, and which can be used for prayer and private reflection.

Sex
The proposal will not impact individuals due to sex. The Council's day opportunity offer is available to individuals based upon assessed need.

Sexual orientation
Ensure policies explicitly include same-sex couples and use gender neutral language.
The proposal will not impact individuals due to sexual orientation. The Council's day opportunity offer is available to individuals based upon assessed need.

Socio-economic considerations
Socio-economic disadvantage can be disproportionate in both communities of interest and communities of place – think about how this leads to further inequality of outcome and how intersectionality can exasperate this.
The new premises are located in the centre of Barry. This is a community that includes some of the highest areas of deprivation in Wales according to Welsh Index of Multiple Deprivation data.
Access to day opportunities is based on assessed health and social care need. Part of the assessment of people's needs includes a financial assessment to establish ability to contribute to the costs of care which means that those at greatest risk of socio-economic deprivation are safeguarded from a high contribution to the costs of care.
In addition to this, people are supported to apply for welfare benefits that they are entitled to, ensuing a person's income is maximised.

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For those with the greatest level of support needs due to health or medical requirements, the Health Board may pay for some or all of their day opportunity support via the Continuing Healthcare Care (CHC) process if it has been established through an application process that this is appropriate.

Welsh language

How does your proposal ensure that you are working in line with the requirements of the Welsh Language Standards (Welsh Language Measure (Wales) 2011), to ensure the Welsh language is not treated less favourably than the English language, and that every opportunity is taken to promote the Welsh language (beyond providing services bilingually) and increase opportunities to use and learn the language in the community?

This proposal does not impact the active offer of Welsh language services in line with the Welsh Language Standards. Day opportunities are delivered in line with these requirements.

Human rights

Day opportunities are delivered to promote the rights, wellbeing and personal outcomes of the individual and therefore uphold the human rights of the people who attend day opportunities.

What can be done to promote a positive and lessen the risk of a negative impact?

Explain this for each of the relevant protected characteristics as identified above.

For all of the protected characteristics identified in this document, the most important action to promote a positive outcome and lessen the risk of a negative impact is ongoing coproduction and engagement with people who attend day opportunities. This provides a chance for the Council to be honest and open about design suggestions that are not

deliverable within the available space. It also means that alternate solutions can be identified between people attending day opportunities and Social Services.

Is there a need for more favourable treatment to achieve equal outcomes? (Disability only)

N/A – this assessment refers to day opportunities for people with physical and/ or learning disability

Will the impact be positive, negative or neutral?

Explain this for each of the relevant protected characteristics as identified above.

Disability
The project's aim is to improve the day opportunity offer available to people in the Vale of Glamorgan by moving to new premises in the town centre of Barry. For this reason, it is believed that the impact of this proposal will be positive in terms of the protected characteristic of disability.

All other protected characteristics
There will be a neutral impact on all other protected characteristics as a result of this project. This is because day opportunities are available to people based on assessed needs in relation to physical or learning disability. Any other considerations, such as specific needs aligned to religion or belief, are identified through the assessment and are delivered through the plan that is developed to meet assessed needs.

8. Monitoring ongoing impact

Date you will monitor progress and outcomes

An early review of progress and outcomes will be undertaken 2 months after moving into the new premises.

Follow up monitoring will be undertaken at six months after this.

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Measures and outcomes that you will monitor The following will be monitored: • Number of people attending New Horizons and the Complex Needs Day Service which are based at Thompson Street and the number of people attending Woodlands day opportunity at Trysor O Le • The number of community activities that are undertaken by people attending day opportunities • Qualitative feedback from people who attend day opportunities, their families and unpaid carers will be collated • Qualitative feedback from staff who support people who attend day opportunities
Date you will review implemented proposal and its impact No later than 30.06.2028 which will be approximately one year after moving into the new premises.

13. Authorisation

Approved by (name)	Jason Bennett
Job Title (senior manager)	Head of Adult Services
Date of approval	30 09 2026
Date of review	