

| Ref | PI Title | Q/A? | Q3 Actual | Q3 Comment |
|----------|---|-----------|-----------|------------|
| Local | Number of Noise Complaints responded to within 2 days | | 359 | |
| | Number of Noise Complaints received | | 478 | |
| | Percentage of Noise Complaints responded to within 2 days | | 75.1046 | |
| Local | Number of Housing Enforcement Complaints Responded to within 5 days | | 230 | |
| | Number of Housing Enforcement Complaints Received | | 235 | |
| | Percentage of Housing Enforcement Complaints responded to within 5 days | | 97.8723 | |
| PPN/001i | The number of high-risk inspections of food businesses that were carried out during the year. | Quarterly | 251 | |
| PPN/001i | The number of inspections due on high-risk food businesses during the year. | Quarterly | 394 | |
| PPN/001i | The percentage of high risk businesses that were liable to a programmed inspection that were inspected, for food hygiene. | Quarterly | 63.7056 | SID |
| PPN/001i | The number of high-risk businesses that were inspected during the year by animal health. | Quarterly | 6 | |
| PPN/001i | The number of high-risk businesses that were selected for inspection at the beginning of the year by animal health. | Quarterly | 7 | |
| PPN/001i | The percentage of high risk businesses that were liable to a programmed inspection that were inspected, for animal health. | Quarterly | 85.7143 | SID |
| PPN/008i | The number of new businesses identified which were subject to a risk assessment visit by or returned a self-assessment questionnaire to Food Hygiene during the year. | Quarterly | 86 | |
| PPN/008i | The total number of new businesses identified by food hygiene. | Quarterly | 126 | |
| PPN/008i | The percentage of new businesses identified which were subject to a risk assessment visit or returned a self-assessment questionnaire during the year, for food hygiene. | Quarterly | 68.254 | SID |
| PPN/008i | The number of new businesses identified which were subject to a risk assessment visit by or returned a self-assessment questionnaire to Animal Health during the year | Quarterly | 2 | |
| PPN/008i | The total number of new businesses identified by Animal Health | Quarterly | 2 | |
| PPN/008i | The percentage of new businesses identified which were subject to a risk assessment visit or returned a self-assessment questionnaire during the year, for animal health. | Quarterly | 100 | SID |
| PPN/009 | The number of food establishments within the local authority deemed to be 'Broadly Compliant' during the year as at 31 March. | Annual | 1084 | |
| PPN/009 | The total number of food establishments as at 31 March. | Annual | 1194 | |
| PPN/009 | The percentage of food establishments which are 'broadly compliant' with food hygiene standards. | Annual | 90.7873 | PAM |
| PPN/001i | The number of high-risk businesses that were inspected during the year by trading standards. | Quarterly | 6 | |
| PPN/001i | The number of high-risk businesses that were selected for inspection at the beginning of the year by trading standards. | Quarterly | 9 | |
| PPN/001i | The percentage of high risk businesses that were liable to a programmed inspection that were inspected, for trading standards. | Quarterly | 66.6667 | SID |
| PPN/008i | The number of new businesses identified which were subject to a risk assessment visit by or returned a self-assessment questionnaire to trading standards during the year. | Quarterly | 208 | |
| PPN/008i | The total number of new businesses identified by trading standards. | Quarterly | 379 | |
| PPN/008i | The percentage of new businesses identified which were subject to a risk assessment visit or returned a self-assessment questionnaire during the year, for trading standards. | Quarterly | 54.8813 | SID |

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|----------|---|-----------|-----------|------------|
| Local | Number of Noise Complaints responded to within 2 days | | 193 | |
| | Number of Noise Complaints received | | 208 | |
| | Percentage of Noise Complaints responded to within 2 days | | 92.7885 | |
| Local | Number of Housing Enforcement Complaints Responded to within 5 days | | 447 | |
| | Number of Housing Enforcement Complaints Received | | 456 | |
| | Percentage of Housing Enforcement Complaints responded to within 5 days | | 98.0263 | |
| PPN/001i | The number of high-risk inspections of food businesses that were carried out during the year. | Quarterly | 340 | |
| PPN/001i | The number of inspections due on high-risk food businesses during the year. | Quarterly | 340 | |
| PPN/001i | The percentage of high risk businesses that were liable to a programmed inspection that were inspected, for food hygiene. | Quarterly | 100 | SID |
| PPN/001i | The number of high-risk businesses that were inspected during the year by animal health. | Quarterly | 12 | |
| PPN/001i | The number of high-risk businesses that were selected for inspection at the beginning of the year by animal health. | Quarterly | 12 | |
| PPN/001i | The percentage of high risk businesses that were liable to a programmed inspection that were inspected, for animal health. | Quarterly | 100 | SID |
| PPN/008i | The number of new businesses identified which were subject to a risk assessment visit by or returned a self-assessment questionnaire to Food Hygiene during the year. | Quarterly | 91 | |
| PPN/008i | The total number of new businesses identified by food hygiene. | Quarterly | 121 | |
| PPN/008i | The percentage of new businesses identified which were subject to a risk assessment visit or returned a self-assessment questionnaire during the year, for food hygiene. | Quarterly | 75.2066 | SID |
| PPN/008i | The number of new businesses identified which were subject to a risk assessment visit by or returned a self-assessment questionnaire to Animal Health during the year | Quarterly | 7 | |
| PPN/008i | The total number of new businesses identified by Animal Health | Quarterly | 8 | |
| PPN/008i | The percentage of new businesses identified which were subject to a risk assessment visit or returned a self-assessment questionnaire during the year, for animal health. | Quarterly | 87.5 | SID |
| PPN/009 | The number of food establishments within the local authority deemed to be 'Broadly Compliant' during the year as at 31 March. | Annual | 1145 | |
| PPN/009 | The total number of food establishments as at 31 March. | Annual | 1219 | |
| PPN/009 | The percentage of food establishments which are 'broadly compliant' with food hygiene standards. | Annual | 93.9295 | PAM |
| PPN/001i | The number of high-risk businesses that were inspected during the year by trading standards. | Quarterly | 26 | |
| PPN/001i | The number of high-risk businesses that were selected for inspection at the beginning of the year by trading standards. | Quarterly | 26 | |
| PPN/001i | The percentage of high risk businesses that were liable to a programmed inspection that were inspected, for trading standards. | Quarterly | 100 | SID |
| PPN/008i | The number of new businesses identified which were subject to a risk assessment visit by or returned a self-assessment questionnaire to trading standards during the year. | Quarterly | 52 | |
| PPN/008i | The total number of new businesses identified by trading standards. | Quarterly | 196 | |
| PPN/008i | The percentage of new businesses identified which were subject to a risk assessment visit or returned a self-assessment questionnaire during the year, for trading standards. | Quarterly | 26.5306 | SID |

| Ref | PI Title | Q/A? | Q3 Actual | Q3 Comment | |
|-----------------|--|-----------|-------------|------------|-----|
| Local | Number of Noise Complaints responded to within 2 days | | 604 | | |
| | Number of Noise Complaints received | | 748 | | |
| | Percentage of Noise Complaints responded to within 2 days | | 80.7486631 | | |
| Local | Number of Housing Enforcement Complaints Responded to within 5 days | | 632 | | |
| | Number of Housing Enforcement Complaints Received | | 665 | | |
| | Percentage of Housing Enforcement Complaints responded to within 5 days | | 95.03759398 | | |
| PPN/001i iN | The number of high-risk inspections of food businesses that were carried out during the year. | Quarterly | 285 | | |
| PPN/001i iD | The number of inspections due on high-risk food businesses during the year. | Quarterly | 930 | | |
| PPN/001i i | The percentage of high risk businesses that were liable to a programmed inspection that were inspected, for food hygiene. | Quarterly | 30.64516129 | | SID |
| PPN/001i iiN | The number of high-risk businesses that were inspected during the year by animal health. | Quarterly | 0 | Zero | |
| PPN/001i iiD | The number of high-risk businesses that were selected for inspection at the beginning of the year by animal health. | Quarterly | 0 | Zero | |
| PPN/001i ii | The percentage of high risk businesses that were liable to a programmed inspection that were inspected, for animal health. | Quarterly | #DIV/0! | | SID |
| PPN/008i iN | The number of new businesses identified which were subject to a risk assessment visit by or returned a self-assessment questionnaire to Food Hygiene during the year. | Quarterly | 198 | | |
| PPN/008i iD | The total number of new businesses identified by food hygiene. | Quarterly | 362 | | |
| PPN/008i i | The percentage of new businesses identified which were subject to a risk assessment visit or returned a self-assessment questionnaire during the year, for food hygiene. | Quarterly | 54.6961326 | | SID |

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|-----------------|---|-----------|-------------|------|-----|
| PPN/008i iiN | The number of new businesses identified which were subject to a risk assessment visit by or returned a self-assessment questionnaire to Animal Health during the year | Quarterly | 0 | Zero | SID |
| PPN/008i iiD | The total number of new businesses identified by Animal Health | Quarterly | 0 | Zero | |
| PPN/008i ii | The percentage of new businesses identified which were subject to a risk assessment visit or returned a self-assessment questionnaire during the year, for animal health. | Quarterly | | | |
| PPN/009 N | The number of food establishments within the local authority deemed to be 'Broadly Compliant' during the year as at 31 March. | Annual | 3097 | | PAM |
| PPN/009 D | The total number of food establishments as at 31 March. | Annual | 3279 | | |
| PPN/009 | The percentage of food establishments which are 'broadly compliant' with food hygiene standards. | Annual | 94.44952729 | | |
| PPN/001i N | The number of high-risk businesses that were inspected during the year by trading standards. | Quarterly | 115 | | SID |
| PPN/001i D | The number of high-risk businesses that were selected for inspection at the beginning of the year by trading standards. | Quarterly | 220 | | |
| PPN/001i | The percentage of high risk businesses that were liable to a programmed inspection that were inspected, for trading standards. | Quarterly | 52.27272727 | | |
| PPN/008i N | The number of new businesses identified which were subject to a risk assessment visit by or returned a self-assessment questionnaire to trading standards during the year. | Quarterly | 23 | | SID |
| PPN/008i D | The total number of new businesses identified by trading standards. | Quarterly | 221 | | |
| PPN/008i | The percentage of new businesses identified which were subject to a risk assessment visit or returned a self-assessment questionnaire during the year, for trading standards. | Quarterly | 10.40723982 | | |