



Shared
Regulatory
Services

Gwasanaethau
Rheoliadol
a Rennir

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Neighbourhood Services (Pollution)

Shared Regulatory Services

Why noise matters

Impacts on human health and wellbeing

*Cardiovascular effects;
Sleep disturbance;
Cognitive development;
Hearing impairment.*

Noise Action Plan for Wales states that *“annoyance caused by the different type of environmental noise exposures may result in indirect and less tangible public health outcomes such as adverse impacts on psychological health, wellbeing and quality of life.”*

Public Health Wales & local authority study 2012 found that. *“strong association were observed in analysis of noise-related complaint rates and deprived status, where rates increased with rising levels of deprivation”*

Why noise matters

Legislative context

Environmental Protection Act 1990, s.79 – statutory noise nuisance

Case law assists in defining and need to consider issues such as :

Volume

Duration

Time (of day)

Frequency (how often)

Character of location

Control of Pollution Act 1974

Licensing Act 2003

Planning legislation

Anti Social behaviour legislation

Resources

Noise Service delivered by Neighbourhood Services, SRS

Neighbourhood Services Team 2

Cardiff	5.5 Neighbourhood Services Officers 1 Technical Officer
Vale	2 Neighbourhood Services Officers 1 Technical Officer

Neighbourhood Services Team 3

Bridgend (Shared with Housing)	5 Neighbourhood Services Officer 2 Technical Officers
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(Neighbourhood Services Team 1 – Housing Enforcement issues in Cardiff only)

Service demand

Service Request – 2015/16

Bridgend	1,053
Cardiff	3,130
Vale	512
Total	4,695*

- Service requests only, number of calls to service per year in excess of 8500 out of hours alone.

Licensing consultations and planning consultations not included in data.

Interventions

Activity statistics 2015/16

	SRS TOTAL
Notices	199
Prosecutions	8
Seizures	10
Works in default	21

Joint working

Who do we work with

Police
Anti Social behaviour teams
Community safety
Social housing providers
Universities & Student liaison officer
Landlords
Licensing teams
Social services/support workers
Private sector housing enforcement
Event/Safety Liaison Panels

Case Study

- Initial complaint about barking dog received April 2015.
- Letter sent to owner of dog to advise of complaint.
- On going complaints – complainant completes noise diary and given access to officer witnessing system.
- Statutory noise nuisance established and an abatement notice served – March 2016.
- May 2016 – breach of notice witnessed
- Case taken to Cardiff Magistrates Court October 2016 – found guilty
- Application for compensation made

- The Court were read extracts from the complainant’s statement concerning the effect noise had upon him and distress it had caused.
- **Defendant fined : £220**
- **Awarded costs against defendant: £ 200**
- **Compensation order made of £300**

Questions?

Nadolig Llawen a Blwyddyn Newydd Dda!

Merry Christmas & Happy New Year!

End