

	Target achieved or exceeded		Well below target but expected to improve
	Target not achieved but on target for end of year		Well below target - Urgent improvement required
	Target not achieved - Corrective action required		

Team	Authority	Ref	Title	Comment	Annual target	Annual total/result	Annual RAG status	Previous years performance
Food - Combined total	Bridgend	SRS/FH/001 (PPN/001ii)	The number of high-risk inspections of Category A and B businesses that were carried out during the year.			76		<p>% of high risk businesses (category A & B) that were inspected for food hygiene</p> <p>2016/17</p>
Food - Combined total	Bridgend	SRS/FH/001 (PPN/001ii)	The number of inspections due on high-risk food businesses (Category A and B) during the year.			76		
Food - Combined total	Bridgend	SRS/FH/001 (PPN/001ii)	The percentage of high risk businesses (Category A and B) that were liable to a programmed inspection that were inspected, for food hygiene.	Target achieved.	100%	100.00%	Green	
Food - Combined total	Cardiff	SRS/FH/001 (PPN/001ii)	The number of high-risk inspections of Category A and B businesses that were carried out during the year.			255		<p>% of high risk businesses (Category A&B) that were inspected for food hygiene</p> <p>2016/17</p>
Food - Combined total	Cardiff	SRS/FH/001 (PPN/001ii)	The number of inspections due on high-risk food businesses (Category A and B) during the year.			255		
Food - Combined total	Cardiff	SRS/FH/001 (PPN/001ii)	The percentage of high risk businesses (Category A and B) that were liable to a programmed inspection that were inspected, for food hygiene.	Target achieved.	100%	100.00%	Green	
Food - Combined total	Vale of Glam	SRS/FH/001 (PPN/001ii)	The number of high-risk inspections of Category A and B businesses that were carried out during the year.			76		<p>% of high risk buinesses (Category A & B) that were inspected for food hygiene</p> <p>2016/17</p>
Food - Combined total	Vale of Glam	SRS/FH/001 (PPN/001ii)	The number of inspections due on high-risk food businesses (Category A and B) during the year.			76		
Food - Combined total	Vale of Glam	SRS/FH/001 (PPN/001ii)	The percentage of high risk businesses (Category A and B) that were liable to a programmed inspection that were inspected, for food hygiene.	Target achieved.	100%	100.00%	Green	
Food - Combined total	SRS	SRS/FH/001 (PPN/001ii)	The number of high-risk inspections of Category A and B businesses that were carried out during the year.			407		<p>% of high risk businesses (category A & B) that were inspected for food hygiene</p> <p>2016/17</p> <p>Legend: Bridgend (Blue), Cardiff (Green), Vale of Glam (Yellow), Target (Purple diamond)</p>
Food - Combined total	SRS	SRS/FH/001 (PPN/001ii)	The number of inspections due on high-risk food businesses (Category A and B) during the year.			407		
Food - Combined total	SRS	SRS/FH/001 (PPN/001ii)	The percentage of high risk businesses (Category A and B) that were liable to a programmed inspection that were inspected, for food hygiene.	Target achieved.	100%	100.00%	Green	

Team	Authority	Ref	Title	Comment	Annual target	Annual total/result	Annual RAG status	Previous years performance
Food - Combined total	Bridgend	SRS/FH/002 (PPN/001ii)	The number of high-risk inspections of Category C businesses that were carried out during the year.			318		<p>% of high risk businesses (Category C) that were inspected for food hygiene</p> <p>2016/17</p>
Food - Combined total	Bridgend	SRS/FH/002 (PPN/001ii)	The number of inspections due on high-risk food businesses (Category C) during the year.			318		
Food - Combined total	Bridgend	SRS/FH/002 (PPN/001ii)	The percentage of high risk businesses (Category C) that were liable to a programmed inspection that were inspected, for food hygiene.	Target exceeded. This is a significant achievement as not only has SRS achieved the target of 90% it has exceeded it ensuring that 100% of C rated premises have been inspected. A positive improvement on previous years results and the best that SRS has seen in relation to this measure.	90%	100.00%	Green	
Food - Combined total	Cardiff	SRS/FH/002 (PPN/001ii)	The number of high-risk inspections of Category C businesses that were carried out during the year.			750		<p>% of high risk businesses (Category C) that were inspected for food hygiene</p> <p>2016/17</p>
Food - Combined total	Cardiff	SRS/FH/002 (PPN/001ii)	The number of inspections due on high-risk food businesses (Category C) during the year.			750		
Food - Combined total	Cardiff	SRS/FH/002 (PPN/001ii)	The percentage of high risk businesses (Category C) that were liable to a programmed inspection that were inspected, for food hygiene.	Target exceeded. This is a significant achievement as not only has SRS achieved the target of 90% it has exceeded it ensuring that 100% of C rated premises have been inspected. A positive improvement on previous years results and the best that SRS has seen in relation to this measure.	90%	100.00%	Green	
Food - Combined total	Vale of Glam	SRS/FH/002 (PPN/001ii)	The number of high-risk inspections of Category C businesses that were carried out during the year.			236		<p>% of high risk businesses (Category C) that were inspected for food hygiene</p> <p>2016/17</p>
Food - Combined total	Vale of Glam	SRS/FH/002 (PPN/001ii)	The number of inspections due on high-risk food businesses (Category C) during the year.			236		
Food - Combined total	Vale of Glam	SRS/FH/002 (PPN/001ii)	The percentage of high risk businesses (Category C) that were liable to a programmed inspection that were inspected, for food hygiene.	Target exceeded. This is a significant achievement as not only has SRS achieved the target of 90% it has exceeded it ensuring that 100% of C rated premises have been inspected. A positive improvement on previous years results and the best that SRS has seen in relation to this measure.	90%	100.00%	Green	
Food - Combined total	SRS	SRS/FH/002 (PPN/001ii)	The number of high-risk inspections of Category C businesses that were carried out during the year.			1304		<p>% of high risk businesses (Category C) that were inspected for food hygiene</p> <p>2016/17</p> <p>Legend: Bridgend (Blue), Cardiff (Green), Vale of Glam (Yellow), Target (Purple diamond)</p>
Food - Combined total	SRS	SRS/FH/002 (PPN/001ii)	The number of inspections due on high-risk food businesses (Category C) during the year.			1304		
Food - Combined total	SRS	SRS/FH/002 (PPN/001ii)	The percentage of high risk businesses (Category C) that were liable to a programmed inspection that were inspected, for food hygiene.	Target exceeded. This is a significant achievement as not only has SRS achieved the target of 90% it has exceeded it ensuring that 100% of C rated premises have been inspected. A positive improvement on previous years results and the best that SRS has seen in relation to this measure.	90%	100.00%	Green	

Team	Authority	Ref	Title	Comment	Annual target	Annual total/result	Annual RAG status	Previous years performance										
Food - Combined total	Bridgend	SRS/FH/003 (PN/008ii)	The number of new businesses identified which were subject to a risk assessment visit by or returned a self-assessment questionnaire to Food Hygiene during the year.			195		PPN/008(ii) % of new Food Hygiene businesses identified and visited <table border="1"> <tr><th>Year</th><th>Percentage</th></tr> <tr><td>2013/14</td><td>88%</td></tr> <tr><td>2014/15</td><td>90%</td></tr> <tr><td>2015/16</td><td>85.51%</td></tr> <tr><td>2016/17</td><td>93.30%</td></tr> </table>	Year	Percentage	2013/14	88%	2014/15	90%	2015/16	85.51%	2016/17	93.30%
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Food - Combined total	Bridgend	SRS/FH/003 (PN/008ii)	The total number of new businesses identified by food hygiene.			195												
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Food - Combined total	Cardiff	SRS/FH/003 (PN/008ii)	The number of new businesses identified which were subject to a risk assessment visit by or returned a self-assessment questionnaire to Food Hygiene during the year.			556		PPN/008(ii) % of new Food Hygiene businesses identified and visited <table border="1"> <tr><th>Year</th><th>Percentage</th></tr> <tr><td>2013/14</td><td>92%</td></tr> <tr><td>2014/15</td><td>90%</td></tr> <tr><td>2015/16</td><td>98.40%</td></tr> <tr><td>2016/17</td><td>84.86%</td></tr> </table>	Year	Percentage	2013/14	92%	2014/15	90%	2015/16	98.40%	2016/17	84.86%
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Food - Combined total	Cardiff	SRS/FH/003 (PN/008ii)	The total number of new businesses identified by food hygiene.			561												
Food - Combined total	Cardiff	SRS/FH/003 (PN/008ii)	The percentage of new businesses identified which were subject to a risk assessment visit or returned a self-assessment questionnaire during the year, for food hygiene.	Target exceeded. This is a significant achievement as not only has SRS achieved the target of 90% it has exceeded it ensuring that 99.11% of new businesses were visited or returned a self assessment questionnaire. Given the high levels of new businesses in the Cardiff area this year, this result is very pleasing and demonstrates a positive improvement on previous years results and is the best that SRS has seen in relation to this measure.	90%	99.11%	Green											
Food - Combined total	Vale of Glam	SRS/FH/003 (PN/008ii)	The number of new businesses identified which were subject to a risk assessment visit by or returned a self-assessment questionnaire to Food Hygiene during the year.			178		PPN/008(ii) % of new Food Hygiene businesses identified and visited <table border="1"> <tr><th>Year</th><th>Percentage</th></tr> <tr><td>2013/14</td><td>94%</td></tr> <tr><td>2014/15</td><td>94%</td></tr> <tr><td>2015/16</td><td>94.38%</td></tr> <tr><td>2016/17</td><td>87.86%</td></tr> </table>	Year	Percentage	2013/14	94%	2014/15	94%	2015/16	94.38%	2016/17	87.86%
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Food - Combined total	Vale of Glam	SRS/FH/003 (PN/008ii)	The total number of new businesses identified by food hygiene.			179												
Food - Combined total	Vale of Glam	SRS/FH/003 (PN/008ii)	The percentage of new businesses identified which were subject to a risk assessment visit or returned a self-assessment questionnaire during the year, for food hygiene.	Target exceeded. This is a significant achievement as not only has SRS achieved the target of 90% it has exceeded it ensuring that 99.44% of new businesses were visited or returned a self assessment questionnaire. A positive improvement on previous years results and the best that SRS has seen in relation to this measure.	90%	99.44%	Green											
Food - Combined total	SRS	SRS/FH/003 (PN/008ii)	The number of new businesses identified which were subject to a risk assessment visit by or returned a self-assessment questionnaire to Food Hygiene during the year.			929		PPN/008(ii) % of new Food Hygiene businesses identified and visited <table border="1"> <tr><th>Year</th><th>Percentage</th></tr> <tr><td>2013/14</td><td>88%</td></tr> <tr><td>2014/15</td><td>90%</td></tr> <tr><td>2015/16</td><td>85.51%</td></tr> <tr><td>2016/17</td><td>93.30%</td></tr> </table>	Year	Percentage	2013/14	88%	2014/15	90%	2015/16	85.51%	2016/17	93.30%
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Food - Combined total	SRS	SRS/FH/003 (PN/008ii)	The total number of new businesses identified by food hygiene.			935												
Food - Combined total	SRS	SRS/FH/003 (PN/008ii)	The percentage of new businesses identified which were subject to a risk assessment visit or returned a self-assessment questionnaire during the year, for food hygiene.	Target exceeded in all areas of the region. These results represent positive improvement to previous years results and are the best that SRS has achieved. This is particularly pleasing given the significant increase in new businesses in the Cardiff area.	90%	99.36%	Green											

Team	Authority	Ref	Title	Comment	Annual target	Annual total/result	Annual RAG status	Previous years performance
Food	Bridgend	PAM/023 (formerly PPN/009)	The number of food establishments within the local authority deemed to be 'Broadly Compliant' during the year as at 31 March.			1227		PPN/009 % of food premises that are broadly compliant with food hygiene standards
Food	Bridgend	PAM/023 (formerly PPN/009)	The total number of food establishments as at 31 March.			1269		
Food	Bridgend	PAM/023 (formerly PPN/009)	The percentage of food establishments which are 'broadly compliant' with food hygiene standards	Target exceeded. Whilst this measure provides an indication of how well a food business complies with food hygiene legislation, ultimately, the score is a reflection of business performance and not that of the SRS. We assess businesses through a programme of inspections and advice and premises are deemed to be broadly compliant if specified risk scores are achieved for cleanliness, structural issues, and confidence in the management of the business. The result of 96.69% is very pleasing and reflects an upward trend in the numbers of broadly compliant food premises in the Bridgend area.	93%	96.69%	Green	
Food	Cardiff	PAM/023 (formerly PPN/009)	The number of food establishments within the local authority deemed to be 'Broadly Compliant' during the year as at 31 March.			3040		PPN/009 % of food premises that are broadly compliant with food hygiene standards
Food	Cardiff	PAM/023 (formerly PPN/009)	The total number of food establishments as at 31 March.			3279		
Food	Cardiff	PAM/023 (formerly PPN/009)	The percentage of food establishments which are 'broadly compliant' with food hygiene standards	This measure provides an indication of how well a food business complies with food hygiene legislation. Ultimately, the score is a reflection of business performance and not that of the SRS. We assess businesses through a programme of inspections and advice and premises are deemed to be broadly compliant if specified risk scores are achieved for cleanliness, structural issues, and confidence in the management of the business. The result of 92.71% while slightly below target represents a positive improvement to results for 2016/17 demonstrating that standards in food businesses in Cardiff are improving.	93%	92.71%	Amber	
Food	Vale of Glam	PAM/023 (formerly PPN/009)	The number of food establishments within the local authority deemed to be 'Broadly Compliant' during the year as at 31 March.			1141		PPN/009 % of food premises that are broadly compliant with food hygiene standards
Food	Vale of Glam	PAM/023 (formerly PPN/009)	The total number of food establishments as at 31 March.			1196		
Food	Vale of Glam	PAM/023 (formerly PPN/009)	The percentage of food establishments which are 'broadly compliant' with food hygiene standards	Target exceeded. This PI provides an indication of how well a food business complies with food hygiene legislation with the score ultimately being a reflection of the business performance rather than that of SRS. We assess a business through a programme of inspections and advice and premises are deemed to be broadly compliant if specified risk scores are achieved for cleanliness, structural issues and confidence in the management of business. The result of 95.40% represents a significant improvement on results achieved in previous years demonstrating a positive upward trend.	93%	95.40%	Green	
Food	SRS	PAM/023 (formerly PPN/009)	The number of food establishments within the local authority deemed to be 'Broadly Compliant' during the year as at 31 March.			5408		PPN/009 % of food premises that are broadly compliant with food hygiene standards
Food	SRS	PAM/023 (formerly PPN/009)	The total number of food establishments as at 31 March.			5744		
Food	SRS	PAM/023 (formerly PPN/009)	The percentage of food establishments which are 'broadly compliant' with food hygiene standards	Target exceeded. This measure provides an indication of how well a food business complies with food hygiene legislation. Ultimately, the score is a reflection of business performance and not that of the SRS. We assess businesses through a programme of inspections and advice and premises are deemed to be broadly compliant if specified risk scores are achieved for cleanliness, structural issues, and confidence in the management of the business. At the end of Qtr 4, both Bridgend and Vale of Glamorgan exceeded target showing positive upward trends in the number of food businesses that are broadly compliant. Although Cardiff marginally failed to meet target, the results are still very positive showing improvement from the previous year.	93%	94.15%	Green	

Team	Authority	Ref	Title	Comment	Annual target	Annual total/result	Annual RAG status	Previous years performance
Trading Standards - Combined total	Bridgend	SRS/TS/001 (PPN/001i)	The number of high-risk businesses that were inspected during the year by trading standards.			17		PPN-001(i) % of high risk inspections Trading Standards
Trading Standards - Combined total	Bridgend	SRS/TS/001 (PPN/001i)	The number of high-risk businesses that were selected for inspection at the beginning of the year by trading standards.			17		
Trading Standards - Combined total	Bridgend	SRS/TS/001 (PPN/001i)	The percentage of high risk businesses that were liable to a programmed inspection that were inspected, for trading standards.	Target achieved. Result reflects a significant improvement on results for 2016/17.	100%	100.00%	Green	
		SRS/TS/001 (PPN/001i)						
Trading Standards - Combined total	Cardiff	SRS/TS/001 (PPN/001i)	The number of high-risk businesses that were inspected during the year by trading standards.			66		PPN-001(i) % of high risk inspections Trading Standards
Trading Standards - Combined total	Cardiff	SRS/TS/001 (PPN/001i)	The number of high-risk businesses that were selected for inspection at the beginning of the year by trading standards.			66		
Trading Standards - Combined total	Cardiff	SRS/TS/001 (PPN/001i)	The percentage of high risk businesses that were liable to a programmed inspection that were inspected, for trading standards.	Target achieved. Results demonstrate positive improvement on previous years results.	100%	100.00%	Green	
Trading Standards - Combined total	Vale of Glam	SRS/TS/001 (PPN/001i)	The number of high-risk businesses that were inspected during the year by trading standards.			5		PPN-001(i) % of high risk inspections Trading Standards
Trading Standards - Combined total	Vale of Glam	SRS/TS/001 (PPN/001i)	The number of high-risk businesses that were selected for inspection at the beginning of the year by trading standards.			5		
Trading Standards - Combined total	Vale of Glam	SRS/TS/001 (PPN/001i)	The percentage of high risk businesses that were liable to a programmed inspection that were inspected, for trading standards.	Target achieved. Result reflects a significant improvement on results for 2016/17.	100%	100.00%	Green	
Trading Standards - SRS Combined total		SRS/TS/001 (PPN/001i)	The number of high-risk businesses that were inspected during the year by trading standards.			88		PPN-001(i) % of high risk inspections Trading Standards
Trading Standards - SRS Combined total		SRS/TS/001 (PPN/001i)	The number of high-risk businesses that were selected for inspection at the beginning of the year by trading standards.			88		
Trading Standards - SRS Combined total		SRS/TS/001 (PPN/001i)	The percentage of high risk businesses that were liable to a programmed inspection that were inspected, for trading standards.	Target achieved. Results across the region show positive improvement on previous year's results, particularly in Bridgend and Vale of Glamorgan areas.	100%	100.00%	Green	

Team	Authority	Ref	Title	Comment	Annual target	Annual total/result	Annual RAG status	Previous years performance
Trading Standards - Combined total	Bridgend	SRS/TS/002 (PPN/007 (i))	The number of significant breaches that were rectified by intervention of Trading Standards during the year			28		PPN/007 (i) % of significant breaches that were rectified for Trading Standards
Trading Standards - Combined total	Bridgend	SRS/TS/002 (PPN/007 (i))	The total number of significant breaches of Trading Standards legislation that required rectification during the year			36		
Trading Standards - Combined total	Bridgend	SRS/TS/002 (PPN/007 (i))	The percentage of significant breaches that were rectified by intervention during the year for: Trading Standards	Eight investigations (significant breaches) remain outstanding for Trading Standards. This is due to the nature of this measure where ongoing investigations which can often be lengthy and complex have yet to be concluded. The aforementioned investigations are however within the timescales of the associated legislation.	90%	77.78%	Red	
Trading Standards - Combined total	Cardiff	SRS/TS/002 (PPN/007 (i))	The number of significant breaches that were rectified by intervention of Trading Standards during the year			122		PPN/007 (i) % of significant breaches that were rectified for Trading Standards
Trading Standards - Combined total	Cardiff	SRS/TS/002 (PPN/007 (i))	The total number of significant breaches of Trading Standards legislation that required rectification during the year			146		
Trading Standards - Combined total	Cardiff	SRS/TS/002 (PPN/007 (i))	The percentage of significant breaches that were rectified by intervention during the year for: Trading Standards	Twenty four investigations (significant breaches) remain outstanding for Trading Standards. This is due to the nature of this measure where ongoing investigations which can often be lengthy and complex have yet to be concluded. The aforementioned investigations are however within the timescales of the associated legislation.	90%	83.56%	Amber	
Trading Standards - Combined total	Vale of Glam	SRS/TS/002 (PPN/007 (i))	The number of significant breaches that were rectified by intervention of Trading Standards during the year			28		PPN/007(i) % of significant breaches that were rectified for Trading Standards
Trading Standards - Combined total	Vale of Glam	SRS/TS/002 (PPN/007 (i))	The total number of significant breaches of Trading Standards legislation that required rectification during the year			34		
Trading Standards - Combined total	Vale of Glam	SRS/TS/002 (PPN/007 (i))	The percentage of significant breaches that were rectified by intervention during the year for: Trading Standards	Six investigations (significant breaches) remain outstanding for Trading Standards. This is due to the nature of this measure where ongoing investigations which can often be lengthy and complex have yet to be concluded. The aforementioned investigations are however within the timescales of the associated legislation.	90%	82.35%	Amber	
Trading Standards - Combined total	SRS	SRS/TS/002 (PPN/007 (i))	The number of significant breaches that were rectified by intervention of Trading Standards during the year			178		PPN/007 (i) % of significant breaches that were rectified for Trading Standards
Trading Standards - Combined total	SRS	SRS/TS/002 (PPN/007 (i))	The total number of significant breaches of Trading Standards legislation that required rectification during the year			216		
Trading Standards - Combined total	SRS	SRS/TS/002 (PPN/007 (i))	The percentage of significant breaches that were rectified by intervention during the year for: Trading Standards	Thirty eight investigations (significant breaches) remain outstanding for Trading Standards. This is due to the nature of this measure where ongoing investigations which can often be lengthy and complex have yet to be concluded. The aforementioned investigations are however within the timescales of the associated legislation.	90%	82.41%	Amber	

NB Results not collected in Vale until 2016/17.

Team	Authority	Ref	Title	Comment	Annual target	Annual total/result	Annual RAG status	Previous years performance																				
Trading Standards Combined total	Bridgend	SRS/TS/003 (PPN/008i)	The number of new businesses identified which were subject to a risk assessment visit by or returned a self-assessment questionnaire to trading standards during the year.			199		PPN/008(i) % of new Trading Standards businesses identified and visited <table border="1"> <tr><th>Year</th><th>Percentage</th></tr> <tr><td>2013/14</td><td>74%</td></tr> <tr><td>2014/15</td><td>80%</td></tr> <tr><td>2015/16</td><td>81.42%</td></tr> <tr><td>2016/17</td><td>87.91%</td></tr> </table>	Year	Percentage	2013/14	74%	2014/15	80%	2015/16	81.42%	2016/17	87.91%										
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Trading Standards Combined total	Bridgend	SRS/TS/003 (PPN/008i)	The total number of new businesses identified by trading standards.			219																						
Trading Standards Combined total	Bridgend	SRS/TS/003 (PPN/008i)	The percentage of new businesses identified which were subject to a risk assessment visit or returned a self-assessment questionnaire during the year, for trading standards.	Target exceeded. This result reflects a positive upward trend from previous years results.	80%	90.87%	Green																					
Trading Standards Combined total	Cardiff	SRS/TS/003 (PPN/008i)	The number of new businesses identified which were subject to a risk assessment visit by or returned a self-assessment questionnaire to trading standards during the year.			516		PPN/008(i) % of new Trading Standards businesses identified and visited <table border="1"> <tr><th>Year</th><th>Percentage</th></tr> <tr><td>2013/14</td><td>49%</td></tr> <tr><td>2014/15</td><td>90%</td></tr> <tr><td>2015/16</td><td>68.87%</td></tr> <tr><td>2016/17</td><td>70.19%</td></tr> </table>	Year	Percentage	2013/14	49%	2014/15	90%	2015/16	68.87%	2016/17	70.19%										
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Trading Standards Combined total	Cardiff	SRS/TS/003 (PPN/008i)	The total number of new businesses identified by trading standards.			672																						
Trading Standards Combined total	Cardiff	SRS/TS/003 (PPN/008i)	The percentage of new businesses identified which were subject to a risk assessment visit or returned a self-assessment questionnaire during the year, for trading standards.	Whilst this result is slightly below target, it is important to note the large increase in new businesses identified this year in Cardiff. This is largely due the improved identification and recording of new food standards businesses in the area which has generated a substantial increase of over 300 additional premises.	80%	76.79%	Amber																					
Trading Standards Combined total	Vale of Glam	SRS/TS/003 (PPN/008i)	The number of new businesses identified which were subject to a risk assessment visit by or returned a self-assessment questionnaire to trading standards during the year.			196		PPN/008(i) % of new Trading Standards businesses identified and visited <table border="1"> <tr><th>Year</th><th>Percentage</th></tr> <tr><td>2013/14</td><td>54%</td></tr> <tr><td>2014/15</td><td>75%</td></tr> <tr><td>2015/16</td><td>77.03%</td></tr> <tr><td>2016/17</td><td>83.15%</td></tr> </table>	Year	Percentage	2013/14	54%	2014/15	75%	2015/16	77.03%	2016/17	83.15%										
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Trading Standards Combined total	Vale of Glam	SRS/TS/003 (PPN/008i)	The total number of new businesses identified by trading standards.			205																						
Trading Standards Combined total	Vale of Glam	SRS/TS/003 (PPN/008i)	The percentage of new businesses identified which were subject to a risk assessment visit or returned a self-assessment questionnaire during the year, for trading standards.	Target exceeded. This result reflects a positive upward trend from previous years results.	80%	95.61%	Green																					
Trading Standards Combined total	SRS	SRS/TS/003 (PPN/008i)	The number of new businesses identified which were subject to a risk assessment visit by or returned a self-assessment questionnaire to trading standards during the year.			911		PPN/008(i) % of new Trading Standards businesses identified and visited <table border="1"> <tr><th>Year</th><th>Percentage 1</th><th>Percentage 2</th><th>Percentage 3</th></tr> <tr><td>2013/14</td><td>74%</td><td>49%</td><td>54%</td></tr> <tr><td>2014/15</td><td>80%</td><td>90%</td><td>75%</td></tr> <tr><td>2015/16</td><td>81.42%</td><td>68.87%</td><td>77.03%</td></tr> <tr><td>2016/17</td><td>87.91%</td><td>70.19%</td><td>83.15%</td></tr> </table>	Year	Percentage 1	Percentage 2	Percentage 3	2013/14	74%	49%	54%	2014/15	80%	90%	75%	2015/16	81.42%	68.87%	77.03%	2016/17	87.91%	70.19%	83.15%
Year	Percentage 1	Percentage 2	Percentage 3																									
2013/14	74%	49%	54%																									
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2016/17	87.91%	70.19%	83.15%																									
Trading Standards Combined total	SRS	SRS/TS/003 (PPN/008i)	The total number of new businesses identified by trading standards.			1096																						
Trading Standards Combined total	SRS	SRS/TS/003 (PPN/008i)	The percentage of new businesses identified which were subject to a risk assessment visit or returned a self-assessment questionnaire during the year, for trading standards.	Target exceeded.	80%	83.12%	Green																					

Team	Authority	Ref	Title	Comment	Annual Target	Annual total/result	RAG Status5
Pollution	Bridgend	SRS/LC/008	No. of domestic noise and air complaints responded to within 3 working days			670	
Pollution	Bridgend	SRS/LC/008	No. of domestic noise and air complaints received.			682	
Pollution	Bridgend	SRS/LC/008	Percentage of domestic noise and air complaints responded to within 3 working days.	Target exceeded.	90%	98.24%	Green
Pollution	Cardiff	SRS/LC/008	No. of domestic noise and air complaints responded to within 3 working days			1765	
Pollution	Cardiff	SRS/LC/008	No. of domestic noise and air complaints received.			1876	
Pollution	Cardiff	SRS/LC/008	Percentage of domestic noise and air complaints responded to within 3 working days.	Target exceeded.	90%	94.08%	Green
Pollution	Vale of Glam	SRS/LC/008	No. of domestic noise and air complaints responded to within 3 working days			421	
Pollution	Vale of Glam	SRS/LC/008	No. of domestic noise and air complaints received.			429	
Pollution	Vale of Glam	SRS/LC/008	Percentage of domestic noise and air complaints responded to within 3 working days.	Target exceeded.	90%	98.14%	Green
Pollution	SRS	SRS/LC/008	No. of domestic noise and air complaints responded to within 3 working days			2856	
Pollution	SRS	SRS/LC/008	No. of domestic noise and air complaints received.			2987	
Pollution	SRS	SRS/LC/008	Percentage of domestic noise and air complaints responded to within 3 working days.	Target exceeded.	90%	95.61%	Green

Team	Authority	Ref	Title	Comment	Annual Target	Annual total/result	RAG Status5
Pollution	Bridgend	SRS/LC/009	No. of commercial and industrial noise and air complaints responded to within one working day.			383	
Pollution	Bridgend	SRS/LC/009	No. of commercial and industrial noise and air complaints received.			399	
Pollution	Bridgend	SRS/LC/009	Percentage of commercial and industrial noise and air complaints responded to within one working day.	Target exceeded.	75%	95.99%	Green
Pollution	Cardiff	SRS/LC/009	No. of commercial and industrial noise and air complaints responded to within one working day.			928	
Pollution	Cardiff	SRS/LC/009	No. of commercial and industrial noise and air complaints received.			1108	
Pollution	Cardiff	SRS/LC/009	Percentage of commercial and industrial noise and air complaints responded to within one working day.	Target exceeded.	75%	83.75%	Green
Pollution	Vale of Glam	SRS/LC/009	No. of commercial and industrial noise and air complaints responded to within one working day.			285	
Pollution	Vale of Glam	SRS/LC/009	No. of commercial and industrial noise and air complaints received.			346	
Pollution	Vale of Glam	SRS/LC/009	Percentage of commercial and industrial noise and air complaints responded to within one working day.	Target exceeded.	75%	82.37%	Green
Pollution	SRS	SRS/LC/009	No. of commercial and industrial noise and air complaints responded to within one working day.			1596	
Pollution	SRS	SRS/LC/009	No. of commercial and industrial noise and air complaints received.			1853	
Pollution	SRS	SRS/LC/009	Percentage of commercial and industrial noise and air complaints responded to within one working day.	Target exceeded.	75%	86.13%	Green

Team	Authority	Ref	Title	Comment	Annual Target	Annual total/result	RAG Status5
Pollution	Bridgend	SRS/LC/010	No of alarm complaints responded to within one day.			10	
Pollution	Bridgend	SRS/LC/010	No. of alarm complaints received.			10	
Pollution	Bridgend	SRS/LC/010	Percentage of alarm complaints responded to within one day.	Target exceeded.	90%	100.00%	Green
Pollution	Cardiff	SRS/LC/010	No of alarm complaints responded to within one day.			72	
Pollution	Cardiff	SRS/LC/010	No. of alarm complaints received.			76	
Pollution	Cardiff	SRS/LC/010	Percentage of alarm complaints responded to within one day.	Target exceeded.	90%	94.74%	Green
Pollution	Vale of Glam	SRS/LC/010	No of alarm complaints responded to within one day.			16	
Pollution	Vale of Glam	SRS/LC/010	No. of alarm complaints received.			16	
Pollution	Vale of Glam	SRS/LC/010	Percentage of alarm complaints responded to within one day.	Target exceeded.	90%	100.00%	Green
Pollution	SRS	SRS/LC/010	No of alarm complaints responded to within one day.			98	
Pollution	SRS	SRS/LC/010	No. of alarm complaints received.			102	
Pollution	SRS	SRS/LC/010	Percentage of alarm complaints responded to within one day.	Target exceeded.	90%	96.08%	Green

Team	Authority	Ref	Title	Comment	Annual Target	Annual total/result	RAG Status5
Licensing	Bridgend	SRS/LC/004	Number of applications determined within 2 months			102	
Licensing	Bridgend	SRS/LC/004	Number of applications received			102	
Licensing	Bridgend	SRS/LC/004	% of licensed premises applications received and determined within 2 months.	Target achieved	100%	100.00%	Green
Licensing	Cardiff	SRS/LC/004	Number of applications determined within 2 months			636	
Licensing	Cardiff	SRS/LC/004	Number of applications received			636	
Licensing	Cardiff	SRS/LC/004	% of licensed premises applications received and determined within 2 months.	Target achieved	100%	100.00%	Green
Licensing	Vale of Glam	SRS/LC/004	Number of applications determined within 2 months			113	
Licensing	Vale of Glam	SRS/LC/004	Number of applications received			113	
Licensing	Vale of Glam	SRS/LC/004	% of licensed premises applications received and determined within 2 months.	Target achieved	100%	100.00%	Green
Licensing	SRS	SRS/LC/004	Number of applications determined within 2 months			851	
Licensing	SRS	SRS/LC/004	Number of applications received			851	
Licensing	SRS	SRS/LC/004	% of licensed premises applications received and determined within 2 months.	Target achieved	100%	100.00%	Green

Team	Authority	Ref	Title	Comment	Annual Target	Annual total/result	RAG Status5
Licensing	Bridgend	SRS/LC/005	Number of applications determined within 2 months			61	
Licensing	Bridgend	SRS/LC/005	Number of applications received			61	
Licensing	Bridgend	SRS/LC/005	% of licensed personal applications received and determined within 2 months.	Target achieved	100%	100.00%	Green
Licensing	Cardiff	SRS/LC/005	Number of applications determined within 2 months			381	
Licensing	Cardiff	SRS/LC/005	Number of applications received			381	
Licensing	Cardiff	SRS/LC/005	% of licensed personal applications received and determined within 2 months.	Target achieved	100%	100.00%	Green
Licensing	Vale of Glam	SRS/LC/005	Number of applications determined within 2 months			63	
Licensing	Vale of Glam	SRS/LC/005	Number of applications received			63	
Licensing	Vale of Glam	SRS/LC/005	% of licensed personal applications received and determined within 2 months.	Target achieved	100%	100.00%	Green
Licensing	SRS	SRS/LC/005	Number of applications determined within 2 months			505	
Licensing	SRS	SRS/LC/005	Number of applications received			505	
Licensing	SRS	SRS/LC/005	% of licensed personal applications received and determined within 2 months.	Target achieved	100%	100.00%	Green

Team	Authority	Ref	Title	Comment	Annual Target	Annual total/result	RAG Status5
Licensing	Bridgend	SRS/LC/006	Number of applications determined within 2 months			4	
Licensing	Bridgend	SRS/LC/006	Number of applications received			4	
Licensing	Bridgend	SRS/LC/006	% of Gambling Premises applications received and determined within 2 months.	Target achieved	100%	100.00%	Green
Licensing	Cardiff	SRS/LC/006	Number of applications determined within 2 months			19	
Licensing	Cardiff	SRS/LC/006	Number of applications received			19	
Licensing	Cardiff	SRS/LC/006	% of Gambling Premises applications received and determined within 2 months.	Target achieved	100%	100.00%	Green
Licensing	Vale of Glam	SRS/LC/006	Number of applications determined within 2 months			0	
Licensing	Vale of Glam	SRS/LC/006	Number of applications received			0	
Licensing	Vale of Glam	SRS/LC/006	% of Gambling Premises applications received and determined within 2 months.	No applications received	100%	100.00%	Green
Licensing	SRS	SRS/LC/006	Number of applications determined within 2 months			23	
Licensing	SRS	SRS/LC/006	Number of applications received			23	
Licensing	SRS	SRS/LC/006	% of Gambling Premises applications received and determined within 2 months.	Target achieved	100%	100.00%	Green